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The Dallas Application of Responsible Transportation: How can public transportation systems work effectively for a city subject to urban sprawl? DART as a case study.

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and Martha Aranda	

# $\label{eq:Dallas} The \\ D_{allas}\,A_{pplication\,\,of}\,R_{esponsible}\,T_{ransportation}$

How can public transportation systems work effectively for a city subject to urban sprawl? DART as a case study.



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Submitted January 31st 2008

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## **List of Student Participants**







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#### **Statement of Problem**

How can public transportation systems work effectively for a city subject to urban sprawl? DART as a case study.

The city of Dallas, like many other American cities, is currently facing an air quality crisis. Recently, the American Lung Association qualified Dallas as one of the most dangerous metropolitan areas due to unhealthy air<sup>1</sup>, and ranked it 7<sup>th</sup> on a list of cities known for unhealthy amounts of smog.<sup>2</sup> The question, then, is if Dallas is not a major industrial city, where is the air pollution coming from?

The problem stems from the dependence on automobiles for transportation in the Dallas Fort Worth area. Automobiles contribute to the air pollution due to the CO2 emissions created by their use. In 2005 nearly two million cars were registered in Dallas County alone.<sup>3</sup> Between Fort Worth and Dallas over 65 million miles were driven daily in vehicles.<sup>3</sup> These numbers are staggering, making Dallas one of the most car-dependent cities in the nation. Clearly, having this many cars on the road causes environmental concerns for the city. While technologies to lower car emissions are constantly being improved, the current answer for Dallas is to improve the public transportation system, namely the Dallas Area Rapid Transit (DART).

A case study of major European cities, New York City, or Washington D.C. would show that a large portion of the population views public transportation in a positive light and relies on express transit services to get around the city. In Dallas this is not the case. Our group believes that Dallas should begin capitalizing on the public transit system that the city currently has, while expanding their customer base.

The DART is modeled after typical public transportation and depends on mass transport of people via train and bus. While this method may be appropriate for cities such as New York and Washington D.C., it does not work for Dallas due to the layout of the city. Dallas, like many other modern cities, suffers from urban sprawl. In fact, according to a book addressing urban sprawl, <u>Sprawl Costs: Economic Impacts of Unchecked Development</u>, Dallas ranks 5<sup>th</sup> on a list of the cities subject to the worst cases of urban sprawl in America. In the past ten years, Dallas has been growing at a rate of 20%, adding about 250 residents a day.

Middle and high-class families live in suburbs around the city and commute towards the city for their jobs. Therefore, these privileged families have the capability to drive into the city and even take pride in the convenience of using their own automobiles. When given the option between public transit or the convenience and comfort of their own automobile, most choose to travel on their own. In a study done by Clear Channel Outdoor, it was determined that up to 79% of Dallas drivers commute to work alone in personal vehicles.<sup>3</sup> Therefore, the DART system does little to stop the magnitude of cars on the road. In many European countries, the wealthier classes live inside the city as opposed to surrounding suburbs. Therefore, most don't even own personal automobiles and rely entirely on public transportation. Even tourists are more dependent upon Metro systems or Subways to travel. In these cases the typical public transportation infrastructure is used much more successfully.

This study will utilize the DART system as a case example in the process of determining how a public transit system can be successfully applied in cities subject to urban sprawl situations similar to Dallas'. Possible alternatives, adjustments and improvements to the DART system will be considered and

analyzed. Social implications and logistical adjustments will be central to the study. The final goal is to find changes that will increase the percentage of commuters who choose to use public transportation. Hopefully, the successful result determined for Dallas will be applicable to other cities that are subject to urban sprawl.

#### **Methodology**

In order to accurately assess and approach Dallas' problem with effective transportation our team must analyze the current system, study possible solutions, predict the success of these solutions, and choose the most valuable adjustments.

#### **Current System Analysis**

To determine the baseline problems of the current DART system a thorough analysis must first be performed. To get the big picture of why DART does not work to its full potential we will be relying most on surveys administered to the general public. Stage one of these surveys will be written to determine the social and logistical reasons behind low DART efficiency. The questions will be developed with the help of a psychology major to ensure that they are not biased or leading. Some of the surveys will be administered to current DART riders by passing them out on trains, but the majority will be used for current non-riders. By focusing on non-riders we will hopefully be able to determine which alterations will increase the number of transit users.

In Dallas a large part of the general public are classified as non-riders, meaning that they do not use the DART system on a regular basis. Some of these non-riders will never use the DART, so our research will closely focus on groups we feel to be *potential* riders. These riders may choose to use the DART in the future for economical reasons, convenience or social responsibility.

Our main group of potential riders includes business men and women who commute from suburbs or the outskirts of the city toward the city center (or the opposite). We will find these commuters by going to businesses downtown (that are within walking distance of DART stations) and survey employees there to determine where they commute from and how they choose to do so. Other potential riders include underprivileged families that could use the DART as an alternative to purchasing an automobile. We will access these families through city schools, churches, and grocery stores. Our third class of potential riders includes students and young professionals that would choose public transit for its environmental advantages. This target audience will be surveyed via our connections at the SMU campus, as well as talking to people in high class shopping centers. Finally, we will look at ways that DART can improve its capabilities for disabled passengers. Once again this information will come from firsthand experience of our team members as well as survey results. All surveys will be collected in a random format to maintain a simple random sample of the general population of potential users.

It is expected that a majority of the responses on surveys will claim that the DART commute is longer than actually making a commute in a personal vehicle. Because of this, we plan to include commute timing as a part of our original analysis. This will be done by actually traveling from certain locations, both using the DART and a personal vehicle. As was previously mentioned, our largest group of potential users are business men and women, and as such these real-time commutes will be done during rush hour. Multiple samplings will be taken for each route and

both types of transportation to eliminate anomalies in commute time (i.e. accidents or power outages). During this portion of the analysis, transportation modeling software will also be used to determine the effects of commute times and congestions. This analysis will allow us to determine if one of our proposed changes should be made to actually respond to the length of a commute.

#### **Determining Possible Solutions**

After compiling the original Dallas survey information, possible solutions will be determined. Some of these will be developed using our team's diverse background and knowledge of the DFW area. Others will be acquired from existing transit systems around the world.

As was mentioned in the problem statement section of this report, Dallas has issues with public transportation due to its urban sprawl. London, England is another metropolis city that has been the victim of urban sprawl. In addition, London is home to the Underground- one of the world's most well known public transit systems. Although the London Underground was the first mass public transportation system developed and is set in a city subject to urban sprawl, the system is still widely successful. Business men and women (our primary interest group) use the system for everyday commutes and in addition the system is ranked number one on numerous tourism websites. It should be noted that the system is called the Underground, but in reality over half of the transit is done by busses. Therefore, there are aspects of the Underground that can be applied to Dallas.

By making a trip to London to gain a firsthand view of the London Underground, possible solutions to Dallas' problem will be developed. Surveys will also be administered in London to Underground users, to determine what aspects of the system attract them to public transit. London is the best possible case to study for comparison to Dallas because it is home to a western culture, suffers from urban sprawl and still maintains a public transit system that has an extremely positive public image. Hopefully, the London perspective will translate into feasible and successful solutions for Dallas.

Our group has also looked at the benefits of visiting various other cities that are geographically closer to Dallas in order to cut down on the expenses allotted to travel. Atlanta and Los Angeles were viewed as possible locations due to the fact that both cities suffer from urban sprawl similar to the manner in which Dallas does. Unfortunately, both Los Angeles and Atlanta have public transit systems that do not work to the best of their abilities and are generally viewed in a negative light. Therefore, visiting these cities would only be valuable in the aspect that they would be another "bad" example of public transit in a city with urban sprawl. Our group also considered visiting New York City, Portland, or Washington DC because of the positive light in which each of these transit systems are viewed. However, these cities do not suffer from urban sprawl to the degree that Dallas does, so a majority of the ideas gathered there may not be applicable to Dallas' condition.

A trip to any of these alternative cities would give the team a new perspective on the topic, but based upon preliminary research it seems that the city that would be most beneficial to visit would be London. This is due to the fact that London is similar to Dallas in the category of urban sprawl, but still has a successful transit system. It is possible that more research into each of the possible cities will lead us to do our visit to a different location. For the purpose of this proposal,

budgeting and timeline information was based upon a trip to London since this would be the most expensive and difficult trip to plan. Other closer cities could easily replace London, but London could not easily replace another city.

#### **Application of Possible Solutions**

The final stage of our project is to analyze the most applicable solutions determined from our team's creativity and the examples of London's Underground and make a coherent list of suggestions for implementing change on the DART system.

The analysis of these possible solutions will be done by a third round of surveys. These surveys will be developed to determine if the groups of potential riders would chose to use the DART if our suggested changes were implemented. Once again, the surveys will be developed in a non-biased manner to ensure accuracy in results. They will be administered in a similar fashion to the original round of surveys. We will be sure to once again include all of our potential riders-business persons, underprivileged families, students, persons with disabilities, and environmentally conscious consumers. The responses we get from potential riders will determine which modifications are further developed and presented in our final report.

Possible changes can include image improvements (cleaner, more attractive transit), logistical changes (increasing frequencies of busses or adding lines), and convenience developments (incentives for potential riders to use the system). All of these varying improvements will be fully analyzed and based on the results from this round of surveys, our conclusions will be developed.

All findings will be presented in a professional final report. All solutions will be fully developed and prototypes will be made available.

## **Project Rationale**

The results of this study will be numerous. Our analysis and findings will result in some possible solutions to Dallas' poor implementation of public transit. The application of these solutions will increase ridership on the transit lines and therefore diminish the amount of cars on Dallas roads. This will help with congestion, environmental concerns, and increase economic possibilities for the city. All aspects of the problem will be looked at during our analysis- from social reasons to logistical ones. Our solutions will therefore respond to all of these reasons.

The city of Dallas has a major problem with regards to the amount of traffic on roads. Not only are the current systems clogged, but the large amounts of cars cause air quality problems for the city. By increasing the use and effectiveness of the public transit systems, both of these issues will be alleviated. Our study will successfully accomplish this task.

# **Proposed Timeline**

It is expected that a significant amount of time will be needed to survey the Dallas community. In order to accomplish the objectives outlined in the problem statement and methodology, a detailed timeline has been determined.

In February, after the announcement of the Big iDeas grants, we plan to develop the stage one surveys regarding Dallas Public Transportation. We will set up meetings with DART officials to obtain an inside perspective and any needed information. At the beginning of March we plan to review and finalize the survey questions and methods. The surveys will be included in the Big iDea's Symposium presentation that will be held in March.

After the Symposium, we will begin surveying the Dallas community. In March and April we will continue administering surveys and run the time trials for DART and street commutes. At the end of April we will have all the results and will be able to compile the results. Based on the findings of our research in Dallas we will develop surveys for London and prepare questions for meetings with public transportation officials while there.

In June we plan to investigate the London Public Transit System and compile the results of the investigation. The results and new perspectives gained from the London investigation will be used to help develop possible improvements to DART and the stage two surveys. The stage two surveys will help determine which qualities of the London system will have the most effective impacts on the DART. During July, we plan to distribute the stage two surveys. By August all surveying and information will be gathered. The final stages of the project will be compiled into a formal report and presentation. See attached calendar in Appendix A for a visual representation of the project timeline.

# **Anticipated Budget**

# **Budget:**

Supplies and Equipment	Total: \$1,140
Surveys	\$500
(approximately 10 cents per page, 5000 pages)	
Stopwatches	\$30
Communications	\$70
(pens/pencils/mailing supplies)	
Gasoline	\$500
(for real time car commutes for comparison to DART time	
Multiple iterations will be made to eliminate error)	
DART Passes	\$40
(five dollars each for 8 members)	
Travel	Total: \$3,860
London, England	
Airfare for 2	\$2,500
Hotel Room (for 5 business days)	\$1,000
Expenses (Tube Passes/Cab Fare)	\$360

TOTAL: \$5,000

Person Responsible of Funds: Ken/t Spenner

Signature:

# **Appendix A-Proposed Timeline**

February 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
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24	25	26	27	28	29	
			Write Surveys for Da			
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WELL BY STATE						

# March 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			Write Surveys for Da	llas Area, 10 days		
		F	Project Symposium Pr	eperation, 10 days		
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		roject Symposium P	reperation, 10 days			
9	10	11	12	13	14	1
			Dallas Area Survey Di	strobution, 30 days		
		112111111111111111111111111111111111111	Real-Time Travel Inve	estigation, 30 days		
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			Survey Distrobution,			
		Real-Time	Travel Investigation,	30 days		
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			Survey Distrobution,		20	
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30	31					
		Dallas Area	Survey Distrobution,	30 days		
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**April 2008** 

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
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		Dallas Area	Survey Distrobution,	30 days		
		Real-Time	Travel Investigation,	30 days		
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	C		Survey Distrobution,			
		Real-Time	Travel Investigation,	30 days		
13	14	15	16	17	18	
		allas Area Survey Di	strobution, 30 days			
		Real-Time Travel Inv				
20	21	22:	23	24	25	
			Compile Stage 1 S	urveys, 10 days		
27	28	29	30			
21	20:	Compile Stage 1 S				
	:	Compile Stage 1 C	idivoyo, 10 days			

May 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		Compile Stage 1	Surveys, 10 days		2	3
		Compile Stage 1	Surveys, 10 days			
4		5 (	7	8	9	10
		С	Develop Questionnaire	es For London, 10 days		
11		2: 10	3 14 es For London, 10 day		16	17
		Develop Questionnali	es i oi condon, io day	, s		7
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25	2	6 2	7 28	29	30	31

June 2008



**July 2008** 

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	
	Cr	eate Surveys Based	on London and Dalla	s Research, 5 days		
6	7	8	9	10	11	
			Distribute Stage 2 S	Surveys, 20 days		
13	14	15	16	17	18	1
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		Distribute	Otage 2 Outveys, 20	, days		
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		Distribute	Stage 2 Surveys, 20	days		
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27	28	29	30	31		***************************************
	Distribute Stage 2 Surveys, 20 days					

August 2008

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Saturday	Friday	Thursday	Wednesday	Tuesday	Monday	Sunday	
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			Surveys, 20 days	Distribute Stage 2			
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	15	14	13	10	44	10	
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	22	21	20	19	18	17	
		oort, 10 days	Compile Final Re				
	29	28	27	26	25	24	
st day to extend		Compile Final Report, 10 days					
Funds for Grant, 1 day							
			HE EMICIELY OF				
						31	

## **Appendix B- Works Cited**

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