Accountability For Sexual Assault Aboard Airplanes: An Analysis of the Need For Reporting Requirements at 35,000 Feet

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ACCOUNTABILITY FOR SEXUAL ASSAULT ABOARD AIRPLANES: AN ANALYSIS OF THE NEED FOR REPORTING REQUIREMENTS AT 35,000 FEET

MADISON L. GEORGE*

ABSTRACT

Currently, airlines have no legal duty to report an in-flight sexual assault to law enforcement. This lack of a duty to report hinders investigations, prevents victims from receiving closure, and imposes additional liability on air carriers. This Comment suggests imposing a mandatory and uniform reporting requirement on commercial airlines. This requirement would better assist travelers and help limit airlines’ liability for in-flight sexual assault.

By examining the purposes and policies of other mandated reporting laws, it is apparent that the airline industry is an apt place to instill a duty to report. Requiring airlines to report in-flight sexual assault would follow the current trend of making reporting requirements commonplace in the professional and corporate spheres. Pending legislation on this topic has significant shortcomings, but this Comment argues that it is nonetheless important and should be expanded in the near future.

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I. INTRODUCTION

IN JANUARY 2018, DURING A Spirit Airlines overnight flight, a twenty-three-year-old victim awoke to a stranger “mo-
est[ing] her with his hands.”1 At trial, she testified that she felt frozen and petrified.2 The assailant was sentenced to nine years in federal prison.3

Unfortunately, this is far from an isolated incident. For example, in May 2019, a Massachusetts man was indicted for sexual assault after he allegedly molested a nineteen-year-old United Airlines passenger.4 In November 2019, an American Airlines flight bound for Salt Lake City, Utah had to be diverted to

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2 Id.
3 Id.
Tulsa, Oklahoma for the arrest of an assailant after he allegedly grabbed the crotch of a woman sitting next to him who was traveling with her daughter. Additionally, not all assailants are punished. Even more recently, a class action lawsuit was filed against Frontier Airlines alleging the airline mishandled multiple cases of in-flight sexual assault and that they lack proper reporting procedures. All of these cases illustrate the increasingly important issue of sexual assault on airplanes and airlines’ responses to these crimes.

According to the Federal Bureau of Investigation (FBI), from 2014 to 2017, the number of reported in-flight sexual assault cases went from thirty-eight to sixty-three. This number may seem small, but numerous sexual assaults occurring on airplanes go unreported each year. One in five flight attendants claims they have experienced a report of passenger-on-passenger sexual assault. These same flight attendants report that law enforcement was notified or met the plane at the gate less than half of the time. In some cases, law enforcement responds to the assaults because airline crewmembers choose to report. Yet, company policy is currently the only guide for reporting on airlines, which results in law enforcement not knowing about—much less investigating—numerous other cases.

Current aviation and criminal laws fail to address the problem of sexual assault aboard aircraft. To better serve travelers, the Federal Aviation Administration (FAA) or the Transportation and Security Administration (TSA) should create a uniform,
mandatory reporting requirement that requires commercial airline staff to disclose reported instances of in-flight sexual assault to law enforcement. Part II of this Comment will discuss two cases which brought airlines’ nonreporting to the media’s attention. Part III will address the current state of the relevant U.S. aviation law; this includes the liability airlines currently face for in-flight sexual assault, the government’s authority over crimes aboard aircraft, and pending legislation. Part IV will address shortcomings in pending legislation to show why more stringent reporting laws are necessary. Part V will examine other reporting requirements and how their purposes and policies extend to the airline industry. Part VI will address the benefits of a uniform, mandatory reporting requirement. Lastly, Part VII will provide a conclusion by laying out steps Congress should take.

II. RALLYING THE MEDIA

If a flight attendant or other airline crewmember is notified of an in-flight sexual assault, there is no mandatory reporting requirement or other uniform procedure for handling such an incident. Prior to this decade, the treatment and lack of reporting of in-flight sexual assaults was rarely discussed, but it has garnered media attention in the past few years. This is partially due to two highly publicized cases—both of which illustrate the seriousness of nonreporting.

13 See Andrew Appelbaum, Recent In-Flight Sexual Abuse Complaints to Feds Released by Airline Passenger Group . . . Nothing Done?, FLYERS RIGHTS (Nov. 29, 2018), https://flyersrights.org/press-release/recent-in-flight-sexual-abuse-complaints-to-feds-released-by-airline-passenger-group/ [perma.cc/529A-68GD]; Shannon McMahon, What to Do if In-Flight Sexual Assault Happens to You, SMARTERTRAVEL (Mar. 19, 2018), https://www.smartertravel.com/flight-sexual-assault-what-to-do/[perma.cc/BQT6-JD87]; see also Sexual Assault Aboard Aircraft, supra note 7 (noting “in most cases” law enforcement will be available to respond if the flight crew is immediately notified and encouraging victims to reach out to the FBI themselves).

14 The #MeToo movement has also influenced the attention devoted to in-flight sexual assault as its massive impact continues to result in increased reporting of sexual crimes in all contexts. See, e.g., Frankie Wallace, How the #MeToo Movement Has Affected the Airline Industry, AERONAUTICS AVIATION NEWS & MEDIA (Aug. 5, 2019), https://aeronauticsonline.com/how-the-metoo-movement-has-affected-the-airline-industry/ [perma.cc/J385-Z6ZG]. The breadth of this movement and its influence on the airline industry, however, is outside the scope of this Comment.
A. Dvaladze v. Delta Air Lines, Inc.

The first largely publicized case shows how nonreporting can result in an assailant getting away. In 2018, Allison Dvaladze sued Delta Air Lines, alleging she was assaulted by a stranger mid-flight.\textsuperscript{15} Dvaladze stated that she told the crewmembers of the incident immediately but received unsatisfactory responses.\textsuperscript{16} One flight attendant told Dvaladze to let it “roll off her back” and that sexual assault occurs frequently on flights.\textsuperscript{17} Upon landing, crewmembers did not report the incident to law enforcement, and the alleged assailant was never identified or arrested.\textsuperscript{18} Since then, Dvaladze has frequently discussed her case with the media.\textsuperscript{19} It was even brought to the FBI’s attention and used in their campaign to raise awareness regarding the dangers of in-flight sexual assault.\textsuperscript{20}

B. Sardinas v. United Airlines

Another largely discussed case, citing the Dvaladze incident in its own complaint, shows how nonreporting hinders law enforcement investigations.\textsuperscript{21} A teenager flying unaccompanied on United Airlines (United) woke up mid-flight to a stranger assaulting her.\textsuperscript{22} The victim caught a flight attendant’s attention who proceeded to “chastise” the assailant, telling him his actions

\textsuperscript{15} Complaint for Damages at 3–4, Dvaladze v. Delta Air Lines, Inc., No. 2:18-cv-00297-RSL (W.D. Wash. July 25, 2019), ECF No. 1; see also Order of Dismissal, Dvaladze, No. 2:18-cv-00297-RSL, ECF No. 22 (noting case was later dismissed pursuant to settlement).

\textsuperscript{16} Complaint for Damages at 4–5, Dvaladze, No. 2:18-cv-00297-RSL.

\textsuperscript{17} Id. at 4.

\textsuperscript{18} Id. at 5; see also Avi Selk., She Says She Was Groped on a Delta Flight—Then Told to Sit Down and ‘Let It Roll off Your Back’, Wash. Post (Feb. 28, 2018), https://www.washingtonpost.com/news/dr-gridlock/wp/2018/02/28/she-says-she-was-groped-on-a-delta-flight-then-told-to-sit-down-and-let-it-roll-off-your-back/ [https://perma.cc/MEW6-CSE3].


\textsuperscript{20} See Sexual Assault Aboard Aircraft, supra note 7.


were “not cool.” Yet, the assailant was allowed to walk off the plane undeterred as United never notified law enforcement. Instead, the victim reported the assault to her mother who, in turn, notified law enforcement. Luckily, unlike in Dvaladze, the assailant was later identified, arrested, and convicted.

Both of these instances illustrate that the lack of a mandatory reporting requirement for in-flight sexual assault leads to adverse consequences. These cases, along with others, have garnered media attention and forced our legislative and executive branches to examine the current state of the law regarding in-flight assault.

III. CURRENT STATE OF THE LAW

A. LIABILITY FOR AIRLINES

Prior to the late 1990s, sex on airplanes—consensual or otherwise—was rarely discussed. It is unknown if this is due to a lack of reporting, a cover-up mentality, or it just did not occur. Nonetheless, in the past few decades courts have recognized a problem on both domestic and international flights and have come up with avenues of liability to hold airlines accountable. The remainder of this Part will discuss liability for both international and domestic airlines.

1. Liability for International Air Carriers

In the 2000 case Wallace v. Korean Air, the Second Circuit found that an international air carrier could be liable for injuries arising from passenger-on-passerenger sexual assault occurr-

23 Clancy, supra note 22.
24 Complaint at 5, Sardinas, No. 19-2-01663-9 SEA; Clancy, supra note 22.
25 Complaint at 5–6, Sardinas, No. 19-2-01663-9 SEA; Clancy, supra note 22.
26 See Complaint at 5–6, Sardinas, No. 19-2-01663-9 SEA; Clancy, supra note 22.
ring mid-flight. Similarly, in _Tsevas v. Delta Air Lines, Inc._, an Illinois federal district court held that a victim could sue for injuries if the airline failed to act after a passenger-on-passenger sexual assault on a transatlantic flight. In reaching this holding, the court found that the airline contributed to the attack by continuing to serve the alleged assailant alcohol after receiving complaints and refusing to intervene. Courts have subsequently held that liability extends to international air carriers regardless of the victim’s gender. Likewise, airlines on domestic flights can be held liable for passenger-on-passenger sexual assault.

2. Liability for Airlines as Common Carriers

Liability for airlines on domestic flights originates primarily from the classification of airlines as common carriers. U.S. law has long recognized this categorization. Being a common carrier imposes a heightened duty of care for airlines on domestic flights, which makes them liable for foreseeable criminal acts, including sexual misconduct. The test for liability is “whether such an incident was foreseeable under the circumstances of the case or whether the air carrier owed a heightened duty to the passenger due to a special relationship.” For example, in _R.M. v. American Airlines, Inc._, a minor’s parents sued American Airlines after their daughter was sexually assaulted mid-flight. The court held that airlines, as common carriers, are subject to a heightened duty of care; however, this crime was not foreseeable.

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30 Wallace v. Korean Air, 214 F.3d 293, 296 (2d Cir. 2000); see also Karp, _supra_ note 29, at 1561.


32 _Tsevas_, 1997 WL 767278, at *10; see also DeMay et al., _supra_ note 31, at 9–10.

33 _e.g._, Langadinos v. Am. Airlines, Inc., 199 F.3d 68, 69 (1st Cir. 2000); Karp, _supra_ note 29, at 1563–64.


36 DeMay et al., _supra_ note 31, at 13.

37 _R.M._, 338 F. Supp. 3d at 1205. Note that the assailant pleaded guilty to “Assault with Intent to Commit Sexual Contact of a Minor and Indecent Sexual Proposal to a Minor.” _Id._ at 1207.
enough for the airline to be liable. The facts indicated that (1) the defendant was not intoxicated; (2) the attack was noticed by a flight attendant; (3) the passengers were separated; (4) law enforcement was notified immediately; and (5) law enforcement met the assailant upon landing.

Conversely, in other cases, such as Thompson v. Hawaiian Airlines, Inc., courts have found some in-flight crimes foreseeable enough to hold airlines responsible in their common carrier role. In Thompson, the court denied the defendant airline’s motion for summary judgment when it found the foreseeability of an in-flight sexual assault was a question of fact. The plaintiff in Thompson alleged that her assailant was visibly intoxicated prior to boarding and that the flight attendants continued to serve him alcohol. She woke up mid-flight to the assailant touching her groin. While a jury later ruled the plaintiff take nothing, the court’s recognition that airlines can be liable for their passenger’s actions on domestic flights is relevant and followed by most states.

Despite continued recognition of airline liability for in-flight sexual assault, little has been done to encourage specific protocols and reporting when an in-flight assault occurs. This is true even though courts, federal legislators, and the media recognize the problem of in-flight sexual assault. The executive and legislative branches did not begin widely discussing mandated reporting for airlines until 2018. One possible reason for this is the prior lack of media attention on the subject. Another possi-

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38 Id. at 1215.
39 Id. at 1206–07.
41 Id.
42 Id. at *2.
43 Id.
44 See Judgment at 1, Thompson, 2010 WL 1151431 (No. CV09-4515 CAS (PLAx)), ECF No. 154; DeMay et al., supra note 31, at 13.
ble explanation is that Congress does not want to meddle with company policy. While the latter explanation promotes airlines having free reign over their own business, it lacks merit considering the broad authority already bestowed on the federal government to regulate airlines.

B. THE GOVERNMENT’S AUTHORITY OVER CRIMES ON AIRCRAFT

While airline jurisdictional questions are convoluted and generally outside the scope of this Comment, the U.S. government possesses vast authority over airlines—particularly as it relates to criminal offenses like sexual assault. This authority, stemming from both the Constitution and federal statutes, is more than enough to initiate a mandated reporting requirement. The remainder of this Part will discuss the U.S. government’s constitutional and statutory authority to regulate airlines.

1. Constitutional Authority

First, the U.S. Constitution’s Commerce Clause states that Congress shall have the power “to regulate commerce with foreign nations, and among the several states.”47 This power rapidly expanded throughout the twentieth century and has been interpreted to mean that Congress may regulate (1) channels of interstate commerce; (2) instrumentalities of interstate commerce or persons or things in interstate commerce; and (3) activities which substantially affect interstate commerce.48 A commercial plane arguably fits into all three of these categories.49 Therefore, “[i]n the context of aviation law, courts generally uphold the federal government’s efforts to regulate even intrastate air travel.”50

Additionally, under the Constitution’s Supremacy Clause, the “laws of the United States” are the “supreme law of the land” regardless of the “laws of any State to the contrary.”51 This means any valid federal laws will take precedence over conflict-

47 U.S. CONST. art. I, § 8, cl. 3.
50 Id.; see also United States v. Knowles, 197 F. Supp. 3d 143, 155–56 (D.C. Cir. 2016) (holding “Congress may regulate an instrumentality of both interstate and foreign commerce—an airplane . . . pursuant to its commerce powers.”).
51 U.S. CONST. art. VI.
ing state laws.\textsuperscript{52} States must adhere to these laws; they cannot turn a blind eye to the federal government’s decisions—so long as they are constitutional.\textsuperscript{53} Congress consequently has the constitutional authority to create a mandatory reporting requirement for commercial airlines under the Commerce Clause. Under the Supremacy Clause, all airlines would have to adhere to this requirement regardless of state laws.

2. \textit{Statutory Authority}

Under the Commerce Clause’s authority, the legislature has already enacted numerous statutes regulating airlines and in-flight crimes. Under 49 U.S.C. § 40103, the U.S. government has “exclusive sovereignty of airspace of the United States.”\textsuperscript{54} Under 49 U.S.C. § 46506, certain in-flight actions considered crimes in the territorial United States are made criminal so long as they are committed within the United States’ “special aircraft jurisdiction.”\textsuperscript{55} This statute includes sexual abuse offenses.\textsuperscript{56} Essentially, all U.S. aircraft or any aircraft in the United States is within the special aircraft jurisdiction.\textsuperscript{57} In the case of in-flight assaults, the FBI generally has investigative jurisdiction—so long as they are actually reported.\textsuperscript{58}

Congress does not possess exclusive interest in aviation laws and regulations. Regarding commercial aviation, Congress has delegated authority to two executive agencies. First, the FAA has authority to regulate any U.S. civil aviation activities.\textsuperscript{59} Since its

\textsuperscript{52} Id.; see Armstrong v. Exceptional Child Ctr., Inc., 575 U.S. 320, 324 (2015) (“[T]his [Supremacy] Clause creates a rule of decision: Courts ‘shall’ regard the ‘Constitution,’ and all laws ‘made in Pursuance thereof,’ as ‘the supreme Law of the Land.’ They must not give effect to state laws that conflict with federal laws.”).

\textsuperscript{53} See Cooper v. Aaron, 358 U.S. 1, 18–19 (1958) (holding the Constitution is the supreme law of the land, and state legislatures do not have the authority to nullify Supreme Court or other federal court decisions).

\textsuperscript{54} 49 U.S.C. § 40103(a)(1).


\textsuperscript{57} 49 U.S.C. § 46501(2).

\textsuperscript{58} Sexual Assault Aboard Aircraft, supra note 7.

creation in 1958, the FAA has grown tremendously and is now in charge of providing the “safest, most efficient aerospace system in the world.”\textsuperscript{60} Some of the FAA’s main tasks include developing programs to combat the environmental impact of airplanes; regulating commercial space transportation as well as civil aviation; and setting safety standards for planes and crewmembers.\textsuperscript{61} On October 5, 2018, President Trump signed into law the FAA Reauthorization Act of 2018 (FAA Reauthorization Act), which extended the FAA’s authority (and funding) until 2023.\textsuperscript{62}

Second, TSA is another executive agency with authority relating to airline transportation. Created in response to the September 11th terrorist attacks,\textsuperscript{63} some of TSA’s main tasks include organizing and implementing all security screenings for passengers at U.S. airports; liaising with law enforcement regarding transportation security; and enforcing security-related regulations.\textsuperscript{64} TSA also controls the federal air marshals. The air marshals are “federal law enforcement officers deployed on passenger flights worldwide to protect airline passengers and crew against the risk of criminal and terrorist violence.”\textsuperscript{65}

Though both agencies regulate aviation safety, the FAA’s mission indirectly helps keep passengers safe by creating safety standards, while TSA is directly responsible for passenger security in all modes of transportation.\textsuperscript{66} Considering the authority granted to each agency, either should have the power to create and implement a mandated reporting requirement for commercial airlines. While TSA seems the more logical choice due to its connection to passenger security and its law enforcement powers, the FAA Reauthorization Act directed the Secretary of Transportation to establish a task force addressing the issue of

\textsuperscript{61}See Safety, The Foundation of Everything We Do, supra note 60; see 49 U.S.C. §§ 40101–40130 (laying out the general policies and duties of the FAA).
\textsuperscript{64}49 U.S.C. § 114.
\textsuperscript{66}49 U.S.C. § 114(f); Mission, supra note 63.
in-flight sexual misconduct. This task force, as well as the Stop Sexual Assault and Harassment in Transportation Act (House Bill 5139)—a bill recently passed by the House of Representatives—lay the groundwork for mandated reporting of in-flight sexual assaults.

C. Pending Legislation

While Congress has said each airplane should have policies to address in-flight sexual misconduct that include “facilitat[ing] the reporting of sexual misconduct to appropriate law enforcement agencies,” there is no mandatory reporting requirement even if an assault is reported to airline staff. The burden is entirely on the airline itself to create and adhere to a reporting policy. At most, a failure to report may be a factor when determining the airlines’ civil liability for the assault. The rest of Section C will discuss pending legislation that could address the issue of airline nonreporting including the FAA Reauthorization Act and House Bill 5139.

1. FAA Reauthorization Act

In 2018, Congress and President Trump addressed in-flight sexual misconduct in the FAA Reauthorization Act, which directed the Secretary of Transportation to create the National In-Flight Sexual Misconduct Task Force (Task Force). The Task Force’s primary function is to review the current practices, protocols, and requirements of airlines when responding to alleged sexual misconduct in-flight—this includes review of an airline’s training, reporting, and data collection. The Task Force’s secondary function is to make recommendations based on their review of the airline’s protocols and firsthand accounts from passengers who have experienced in-flight sexual misconduct.

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67 FAA Reauthorization Act § 339A.
69 FAA Reauthorization Act § 338(1)(B).
70 See Appelbaum, supra note 13 (noting that there are no mandatory reporting requirements so airlines may report according to their own policies).
71 See FAA Reauthorization Act § 338(1).
73 FAA Reauthorization Act §§ 339A, 339B.
74 Id. § 339A(a).
75 Id. § 339A(a) (1).
76 Id. § 339A(a) (2).
The Task Force’s purposes are six-fold. First, the Task Force recommends ways to address sexual assault on planes; this could include airline employee and contractor training.\textsuperscript{77} Second, the Task Force suggests ways for passengers involved in an in-flight sexual assault to report it.\textsuperscript{78} The Attorney General uses these recommendations to “establish a streamlined process” for “individuals involved in incidents of alleged sexual misconduct onboard aircraft to report such allegations” in a way that protects their privacy.\textsuperscript{79} Third, the Task Force suggests means of providing data of in-flight sexual misconduct while protecting the victims’ privacy and preventing the public from identifying an individual air carrier.\textsuperscript{80} Fourth, the Task Force is to “issue recommendations for flight attendants, pilots, and other appropriate airline personnel on law enforcement notification in incidents of alleged sexual misconduct.”\textsuperscript{81} Fifth, the Task Force reviews and uses firsthand accounts from passengers who have been assaulted in-flight, and, sixth, the Task Force does anything else it deems necessary.\textsuperscript{82}

The FAA Reauthorization Act requires that the Task Force consist of representatives from (1) the Department of Transportation (DOT); (2) the Department of Justice; (3) national organizations that specialize in helping sexual assault victims; (4) labor organizations that represent flight attendants and pilots; (5) airports; (6) air carriers; (7) state and local law enforcement agencies; and (8) other federal agencies and stakeholder organizations deemed necessary.\textsuperscript{83} These representatives ensure the interests of all groups or individuals affected by in-flight sexual assault are represented. While the FAA Reauthorization Act is a step in the right direction and has prompted discussion of in-flight sexual assault, it leaves a lot to be desired regarding an airline’s responsibility to report.

2. \textit{House Bill 5139: Stop Sexual Assault and Harassment in Transportation Act}

Representative Peter DeFazio recognized the legislative gap in reporting requirements when he introduced House Bill 5139 to

\textsuperscript{77} Id. § 339A(c)(1).
\textsuperscript{78} Id. § 339A(c)(2).
\textsuperscript{79} Id. § 339B(a).
\textsuperscript{80} Id. § 339A(c)(3).
\textsuperscript{81} Id. § 339A(c)(4).
\textsuperscript{82} Id. § 339A(c)(5)–(6).
\textsuperscript{83} Id. § 339A(b).
the House of Representatives.\footnote{84} The main purpose of House Bill 5139, which is still under review, is to “protect transportation personnel and passengers from sexual assault and harassment.”\footnote{85} To that end, it has an entire section devoted to the sexual assault and harassment policies of foreign and domestic air carriers.\footnote{86} While House Bill 5139 is not yet as detailed as the FAA Reauthorization Act, it better addresses airlines’ responsibility in preventing and reporting sexual assault.\footnote{87} As it stands, House Bill 5139 would require all commercial airlines to create a formal in-flight sexual assault policy with five requirements.\footnote{88}

First, the policy must state that sexual assault or harassment is always unacceptable.\footnote{89} Second, the policy must include procedures to facilitate a victim’s reporting, including appropriate public outreach activities and confidential ways to report.\footnote{90} Third, the airlines must limit or prohibit future travel by an assailant.\footnote{91} Fourth, the policy must mandate training for airline personnel who may receive reports of in-flight assault and training to recognize and respond to potential human trafficking victims.\footnote{92} Fifth, and most importantly, the policy would require specific “procedures that personnel should follow upon the reporting of a transportation sexual assault or harassment incident, including actions to protect affected individuals from continued sexual assault or harassment and to notify law enforcement when appropriate.”\footnote{93}

To make House Bill 5139 more palatable to air carriers, it also states that compliance with these requirements would not definitively determine whether the airline fell below any requisite standard of care.\footnote{94} This essentially prevents noncompliance with House Bill 5139 from becoming a per se determination of liabil-

\footnote{85} Id.
\footnote{86} Stop Sexual Assault and Harassment in Transportation Act, H.R. 5139, 116th Cong. pmbl., § 41727 (1st Sess. 2019).
\footnote{87} See id.
\footnote{88} Id.
\footnote{89} Id. § 41727(b)(1).
\footnote{90} Id. § 41727(b)(2).
\footnote{91} Id. § 41727(b)(4).
\footnote{92} Id. § 41727(b)(5).
\footnote{93} Id. § 41727(b)(3) (emphasis added).
\footnote{94} See id. § 41727(d).
ity for the air carrier; however, this safeguard does not prevent a court from reviewing noncompliance with the reporting requirement as a factor in deciding liability. Yet, as promising as the FAA Reauthorization Act and House Bill 5139 are, there are still issues to be addressed.

IV. SHORTCOMINGS IN PENDING LEGISLATION

A. THE FAA REAUTHORIZATION ACT

As the remainder of this Part will address, both the FAA Reauthorization Act and House Bill 5139 fail to fully solve the issue of nonreporting of in-flight sexual assaults. While the FAA Reauthorization Act is a step in the right direction, it places the burden of reporting on the victim, not the airline. In some ways, it even places the protection of airlines over passenger safety. For instance, the Task Force’s third purpose, encouraging data collection, is vital, as instances of in-flight sexual assault are underreported. More accurate information could lead to better prevention tactics. Yet, by failing to pair sexual assault data with specific airlines, the public cannot consider safety as a factor when choosing an airline. It appears this is an attempt to protect air carriers from liability and economic loss, which may not be considerate of the safety of future travelers.

The Task Force’s fourth purpose—to issue recommendations for airline crewmembers on how to report to law enforcement—is the most relevant to this Comment. While the FAA Reauthorization Act is worded ambiguously, one can assume the Task Force is meant to address reporting requirements for commercial airline crewmembers. Yet, there is no further mention of requiring airlines to report. Instead, the FAA Reauthorization Act focuses on ways the victim can report. The emphasis on victim’s reporting is likely an effort to protect the privacy of victims and to allow them to control whether their assault is reported to law enforcement. While this is commendable, it shifts the burden from airlines, imposing a duty on the traumatized victim who generally lacks reporting capability at 35,000 feet.

96 Id. § 339A(c)(3).
97 Id. § 339A(c)(4).
98 See id. § 339B.
the victim has already reported the incident to an airline crewmember, the crewmember should have a duty as a common carrier to notify law enforcement.

Further, by placing the reporting burden on the victim instead of the airline, the assailant is more likely to get away. Victims, compared to airline crewmembers, often lack the ability to easily contact law enforcement until after they have landed. This time critically impacts law enforcement’s ability to respond effectively. Cell phones remain largely prohibited and inaccessible to passengers in-flight. While some airlines sell in-flight wireless internet, this is often unreliable. Further, while a victim could potentially contact law enforcement using in-flight wireless internet to send an email, it seems unlikely that law enforcement will read the email and take action by the time the plane lands. This impacts the victim’s ability to secure protection for themselves, hinders law enforcement’s arrest and investigation, and may endanger another victim. Ultimately, the victim is often unable to seek redress or protection via law enforcement until after the plane has landed—potentially after being

[perma.cc/ARAS-TAUP] (noting that planes generally fly at 31,000 to 38,000 feet).

100 See Fact Sheet – Portable Electronics on Airplanes, Fed. Aviation Admin. (June 21, 2013), https://www.faa.gov/news/fact_sheets/news_story.cfm?newsId=1474#text=Since%201999%20the%20FCC%20has%20taxiing%20to%20the%20gate [https://perma.cc/9QFR-4ZWA] (noting banned cell phone use on airplanes and that even in newer model planes, when passengers might be allowed to use their phones after the plane reaches 10,000 feet, cell phones lack the ability to transmit signals until landing); Portable Electronic Devices, Fed. Aviation Admin. (Sept. 10, 2019), https://www.faa.gov/about/initiatives/ped/#text=the%20FCC%20is%20considering%20the%20use%20of%20cell%20phones [https://perma.cc/Z426-LLU3] (“The FAA is not considering the use of cell phones during flight because Federal Communications Commission (FCC) regulations currently prohibit any airborne calls using cell phones.”).


102 See Fact Sheet – Portable Electronics on Airplanes, supra note 100; Portable Electronic Devices, supra note 100.


ing subjected to repeated assaults or attempted assaults. While the Task Force is trying to create a streamlined reporting process for the victim of an in-flight assault, this seems to focus on preventing liability for airlines instead of assisting victims and punishing the offender.

Lastly, the FAA Reauthorization Act does not require TSA representatives to be part of the Task Force. If a mandatory reporting requirement is created—as this Comment suggests—the Task Force should include TSA. TSA oversees passenger security and has more direct ties with law enforcement. It would logically follow that TSA is included and has a say in how to handle reporting and investigating in-flight sexual assaults. Additionally, TSA would likely be the agency responsible for ensuring the alleged assailant does not leave the airport prior to being detained.

**B. House Bill 5139**

House Bill 5139 is a great start to addressing the responsibility airlines should have in responding to sexual assault. It supplements the FAA Reauthorization Act and recognizes that the airline, not just the victim, should report transportation assault and harassment to law enforcement because they are in a better posi-

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105 While it is possible for flight attendants to move victims to seats away from their assailant, and thus limit their ability to be assaulted again, this is not always the crewmembers’ response. See, e.g., Nora Caplan-Bricker, *Flight Risk, Slate* (Aug. 31, 2016, 5:58 AM), https://slate.com/human-interest/2016/08/flight-risk.html [https://perma.cc/VQM7-4A2E] (describing incident where female passenger was verbally and physically harassed mid-flight and had to beg to move to different seat); Melanie Cox, *Flight and Fight, Marie Claire* (Sept. 24, 2020), https://www.marieclaire.com/politics/a33252517/sexual-misconduct-on-airplanes/ [https://perma.cc/D66R-Z3F2] (discussing woman being groped on a Frontier Airlines flight and being forced to return to her seat next to assailant after reporting incident to flight crew). This is likely due to a lack of guidance or training. See Nathan Wilson, *WA Senator Makes New Push to Address Airline Sexual Assaults, KIRO 7* (June 13, 2018, 11:45 AM), https://www.kiro7.com/news/local/first-on-kiro7-wa-senator-makes-new-push-to-address-airline-sexual-assaults/769083070/ [https://perma.cc/KHU2-XZBG] (reporting 91.5% of flight attendants, out of 2000, received no written guidance or training on how to handle sexual assault from their airline).

106 FAA Reauthorization Act § 339A(c)(2).

107 See id. § 339A(b).

tion to do so.\textsuperscript{109} As House Bill 5139 stands, however, it allows airlines flexibility to determine their own reporting policies.\textsuperscript{110} This needs to be amended to provide more specific direction. One can expect significant pushback from commercial airlines that may not want to spend the money it would take to implement a specific reporting policy. This is especially true if the reporting requirements would mandate updating airplane technology.\textsuperscript{111} Nonetheless, while flexibility in company policy is often beneficial from an economic standpoint, passenger safety should be prioritized. More specific requirements would (1) help ensure that an airline cannot find a loophole in the legislation; and (2) help courts uniformly assess airlines’ responses to in-flight sexual assaults when determining liability. Further, specific reporting requirements would assist in ensuring that all in-flight assaults reported to crewmembers are addressed and investigated.

Overall, the FAA Reauthorization Act and House Bill 5139 are conduits of conversation for the issue of in-flight sexual assault. Yet, more responsibility should be placed on airlines to combat steadily increasing crime through reporting requirements. By examining the policies and purposes of other reporting requirements, one can see how the pending legislation on this issue fails to capitalize on the benefits more stringent reporting requirements could incur.

V. OTHER MANDATED REPORTERS

Requiring airlines to report in-flight assaults is consistent with the policies and purposes of reporting requirements in other crimes. Further, a uniform mandated reporting policy would benefit victims and air carriers alike. The remainder of this Comment will address these two propositions.

\textsuperscript{109} See Stop Sexual Assault and Harassment in Transportation Act, H.R. 5139, 116th Cong. § 41727(b)(3) (1st Sess. 2019).

\textsuperscript{110} Id. (noting there is no specific method to determine when notifying law enforcement is appropriate or how to do so).

\textsuperscript{111} For an example of technology that assists airlines in reporting, see Making Respect Real: Continued Work to Prevent and Address Sexual Misconduct, ALASKA AIRLINES: BLOG (Nov. 9, 2018), https://blog.alaskaair.com/values/people/sexual-harassment-prevention/ [perma.cc/7FCZ-N2D6]. This technology is discussed further in Part VI, supra.
“If you see something, say something.”112 This is the slogan and title of the Department of Homeland Security’s campaign encouraging ordinary, everyday citizens to report suspicious activity to their local law enforcement.113 While this sort of reporting is encouraged and arguably imposes a moral duty, there is no universal law that requires citizens to report criminal activity.114 Title 18 of the U.S. Code seems to require the reporting of felonies, but it generally only criminalizes concealment—not nonreporting.115 Historically, only certain individuals in specific circumstances have been forced (and not just encouraged) to report.116

Lately, there has been a trend toward requiring more professionals and corporations to report criminal activity.117 Requiring airlines to do the same in the case of sexual assault follows this trend; however, creating a reporting requirement for in-flight sexual assault raises the question of whether airlines should be required to report other in-flight crimes. While reliable statistics of in-flight crime are difficult to find, research indicates in-flight theft has been going on for years.118 Similarly, there have been numerous, highly publicized incidents of in-flight assault.119 If Congress were to create a reporting requirement for in-flight sexual assault, it would likely have the surplus benefit of the legislature considering mandated reporting for other in-flight crimes. While these benefits are outside of the scope of this Comment, it is useful to recognize the difficulties all in-flight crime imposes on airlines, passengers, and the justice system as a whole.

113 Id.
117 See id.
The remainder of this Part will examine three mandatory reporting requirements and their underlying policies. It will also state how these policies could apply to an air carrier’s duty to report in-flight assaults.

A. Cruise Ship Reporting Requirements

First, the Cruise Vessel Security and Safety Act of 2010 (CVSSA) requires the owner of a cruise ship to report a crime to the FBI “as soon as possible after the occurrence on board the vessel of an incident involving homicide, suspicious death, a missing United States national, kidnapping, assault with serious bodily injury, [sexual crimes,] firing or tampering with the vessel, or theft of money or property in excess of $10,000.” Prior to the creation of this new reporting requirement, cruise ships did not have to alert law enforcement of crimes occurring on the high seas. The reporting of crimes on cruise ships before 2010 was self-regulating, just as the airline industry is today. “Without a legal duty, cruise companies ha[d] little incentive to voluntarily report or investigate crimes on vessels for fear of victims establishing civil liability against the companies.” This lack of reporting—combined with the large amount of time that passes before the FBI can access ships to investigate—posed a substantial problem for addressing onboard sexual assaults and often left victims without justice or closure.

When the CVSSA was introduced, Congress observed that sexual assaults were the primary crime occurring on cruise ships and found issues with a lack of reporting to law enforcement and the public. Congress further recognized the difficulties facing the FBI for securing crime scenes and investigating witnesses such as competing jurisdictions, being on the high seas, and the varying nationalities of the victims. Accordingly, the CVSSA was immensely popular and passed with only four “no” votes.

122 See id. at 88.
123 Id.
124 See id. at 91–92.
126 Peyroux, supra note 121, at 98.
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votes. Part of the CVSSA’s mission was to bring to light crime on cruise ships and prevent the industry from operating under “a veil of secrecy.” For this reason, the CVSSA allows for civil and criminal penalties for reporting requirement violations.

The airline industry and the cruise ship industry should have the same heightened reporting requirements as both industries share the same concerns. First, airlines can be held liable for in-flight sexual assaults just as cruise ships can be held liable for onboard sexual assaults. Thus, there is motivation for airlines to cover up in-flight crimes to avoid liability. Competition within both industries provides incentives to avoid lawsuits and losing money.

Further, just as “emergency 911” is nonexistent on some cruise ships, passengers are usually incapable of reporting their assault to law enforcement mid-flight. Difficulty in contacting law enforcement and receiving an immediate investigation beg for a mandatory reporting requirement to ensure that crewmembers who can easily contact law enforcement do so. Law enforcement can then give advice on how to preserve the scene, assist the victim, or deal with the assailant. This is true even if law enforcement cannot investigate until the plane has landed or the ship has docked.

The airline industry is self-regulating, just as the cruise ship industry used to be. By passing the CVSSA, Congress intimated that self-regulation alone was unsatisfactory for the cruise line industry. The similarities of the industries suggest Congress could find the commercial aviation industry likewise should not be self-regulating. Both industries carry over 25 million passengers a year with 25.8 million global cruise passengers

127 Id. at 101.

128 See id.


131 Diaz et al., supra note 130, at 63.

132 Note that the CVSSA does require that victims of sexual assault onboard cruise ships be given means to contact law enforcement; however, the investigation may still be postponed until the ship is docked. See 46 U.S.C. § 3507(d)(5).

133 See Appelbaum, supra note 13; McMahon, supra note 13 (noting that since there are no mandatory reporting requirements, different airlines are allowed to regulate and report in different ways).

in 2017 and 1 billion scheduled airline passengers in 2018. Both industries transport travelers in an isolated manner where they lack the ability to easily contact the outside world if passengers could even determine who to contact. Both industries take passengers under similar care and control while traveling. It follows that the policies requiring reporting on cruise ships apply equally to the airline industry. This is particularly true considering how many more people travel on airplanes annually than on cruise ships. More passengers, statistically speaking, means more opportunities for assault and likely more assailants. Although passengers remain on cruise ships for longer than they are on airplanes, many in-flight sexual assaults occur while passengers are sleeping in their seats. On cruise ships, passengers may sleep in bunk rooms with lockable doors. In some cases, lockable doors provide assailants an opportunity to shield themselves and their crime from onlookers; in other cases, lockable doors (especially those with peepholes) should provide some security against assault that is not similarly available to passengers sleeping on airplanes. Accordingly, passengers could be similarly vulnerable on airlines and cruise ships.


Lastly, critics of mandatory reporting requirements often say that requiring a report to law enforcement takes away an individual’s autonomy and self-determination—it takes away the victim’s decision of whether to report for one’s self.\textsuperscript{142} This argument fails in the airline and cruise ship context. First, if a victim reports the incident to crewmembers, whether on a plane or a cruise, he or she is already reporting the incident to what is essentially the highest authority available.\textsuperscript{143} In such isolated circumstances, the crewmembers are often the only authority figures readily available to take action against an assailant.\textsuperscript{144} Second, if a victim is reporting to a crewmember that he or she has been sexually assaulted, the cruise ship or airline is put on notice and has an obligation to act to protect other passengers.\textsuperscript{145} Their liability for negligence may be enhanced if they do not tell law enforcement of the incident, particularly if the assailant continues traveling and assaulting others.\textsuperscript{146} It is true that the victim may only report the incident to crewmembers so they may switch seats or cabins to avoid their assailant, without intending to report law enforcement. Yet, in passing the CVSSA, Congress indicated that the danger of allowing the assailant to go unreprimanded is too great, regardless of a passenger’s motivation for reporting.\textsuperscript{147} There is no reason this logic should not extend to the airline industry. The assailant may hurt other passengers in the future, and the airline should not open itself up to that sort of liability.

**B. Child Abuse Reporting Requirements**

Similarly, the policies underlying child abuse reporting requirements apply to the airline industry. All states require at least some professional actors to report suspected child abuse to

\textsuperscript{142} See Joseph W. Barber, The Kids Aren’t All Right: The Failure of Child Abuse Statutes as a Model for Elder Abuse Statutes, 16 Elder L.J. 107, 122–23 (2008).


\textsuperscript{144} Id.

\textsuperscript{145} See K.T. v. Royal Caribbean Cruises, Ltd., 931 F.3d 1041, 1044 (11th Cir. 2019) (overturning a dismissal of a negligence claim against a cruise line when the crewmembers allegedly knew about sexual crimes against cruise ship passengers).

\textsuperscript{146} See id.

\textsuperscript{147} 46 U.S.C. § 3507(g)(3).
law enforcement. This was federally mandated in 1974 when Congress enacted the Child Abuse Prevention and Treatment Act (CAPTA). CAPTA threatened to withhold federal grants to states if they did not have mandatory reporting requirements. Since all states had already passed some form of reporting law by 1967, CAPTA was essentially a reinforcement tactic. Who is required to report varies by state, but even a state with the least comprehensive reporting laws still requires “medical and mental health professionals, school officials, law enforcement officers,” and those in a “safety-sensitive position” to report suspected abuse. Many of these requirements occurred because the media called for it: “[P]ress and broadcasters created an impetus for child abuse reporting laws.”

Regardless of how they came about or the specific requirements of each state, these reporting requirements all share a common purpose. The duty to report child abuse is designed to protect vulnerable children and catch wrongdoers. Reporting notifies law enforcement of an incident and triggers an investigation in hopes of getting the child the help he or she needs, as well as punishing the wrongdoer and preventing future harm. What differentiates child abuse from other crimes, and justifies its mandated reporting, is the vulnerability of the child. “If an adult is assaulted, he or she is more likely to be capable of reporting the incident to the authorities. Society’s view of children, however, is that a child may be too young to protect himself or too frightened to report the abuse to the appropriate authorities.” The individuals generally required to report—such as medical professionals or teachers—are in a position to

150 Brown & Gallagher, supra note 148, at 38.
151 Id. at 37. CAPTA also created a mandatory reporting requirement for certain people who suspected child abuse on federal property. Id. at 46.
152 Id. at 61 (describing the South Dakota mandatory reporting requirement).
153 Id. at 40.
155 See id. at 728.
care for the child with access to special knowledge about the child’s physical or mental well-being.

The purposes underlying reporting requirements of suspected child abuse—protecting the vulnerable and initiating criminal investigations—support issuing a reporting requirement for in-flight sexual assault.\footnote{157} While the Author does not intend to trivialize the horrors of child abuse or neglect,\footnote{158} being an airline passenger makes one vulnerable. If one is assaulted in-flight, they will largely rely on the flight crew for protection and real-time reporting to law enforcement.\footnote{159} In some cases, due to a flight crew’s poor response, victims have been forced to remain seated next to their assailant.\footnote{160}

Further, crewmembers, like medical professionals and other mandatory child abuse reporters, are at least knowledgeable about crimes on airplanes, and they could receive additional training to respond to these types of situations.\footnote{161} Moreover, child abuse is a covert crime—even with mandatory reporting.\footnote{162} Similarly, the isolated nature of an airplane means in-flight sexual assault is covert.\footnote{163} Mandatory reporting in that moment will ensure law enforcement is notified quickly to improve

\footnote{157} See Mitchell, supra note 154, at 727–28.
\footnote{158} Marrus, supra note 156, at 514.
\footnote{159} See Experts Explain Why Sexual Assaults Occur On Airplanes & What Airlines Can Do to Stop It, ASS’N OF FLIGHT ATTENDANTS-CWA, https://www.afacwa.org/experts_explain_why_sexual_assaults_occur_on_airplanes_what_airlines_can_do_to_stop_it [https://perma.cc/BLY3-R75W] (“The particular environment of planes can also make the experience of surviving sexual assault even more difficult. . . . When a victim is violated in a confined space, it can be even more distressing and exacerbate the feeling of helplessness, vulnerability, and powerlessness.”) (internal quotations omitted); see Karen Schwartz, How to Protect Yourself From Sexual Assault on a Plane, N.Y. TIMES (Oct. 21, 2016), https://www.nytimes.com/2016/10/21/travel/how-to-protect-yourself-from-sexual-assault-on-a-plane.html [https://perma.cc/XUD2-EJCK] (stating one of the primary ways to protect against in-flight sexual assault is to report suspicious activity and any harassment to the flight crew and ensure they notify the pilot).
\footnote{161} Danny R. Veilleux, Annotation, Validity, Construction, and Application of State Statute Requiring Doctor or Other Person to Report Child Abuse, 73 A.L.R.4th 1782, § 2(b) (1989) (discussing how training impacts duty to report); 49 U.S.C. § 44918 (discussing some training made available to airline crewmembers).
\footnote{162} Marrus, supra note 156, at 514.
\footnote{163} See Experts Explain Why Sexual Assaults Occur On Airplanes & What Airlines Can Do to Stop It, supra note 159 (noting in-flight sexual assault “is a crime that is not obvious” and conditions on planes make it more likely to occur).

\section*{C. Hazardous Waste Reporting Requirements}

Reporting requirements in environmental law present other parallels to the commercial airline context outside of demonstrating a passenger’s vulnerability. The Comprehensive Environmental Response, Compensation, and Liability Act of 1980 (CERCLA),\footnote{Comprehensive Environmental Response, Compensation, and Liability Act, 42 U.S.C. §§ 9601–9675.} which was later reinforced by the Emergency Planning and Community Right-to-Know Act (EPCRA),\footnote{Emergency Planning and Community Right-to-Know Act, 42 U.S.C. §§ 11001–11050.} requires that if hazardous waste is released without permission in certain circumstances, it must be immediately reported to the U.S. government, state, local, or tribal officials.\footnote{See 42 U.S.C. § 9603(a); Thompson, supra note 116, at 31–32.} One reason this requirement was created is so that the government could appropriately respond to the situation by investigating, organizing a cleanup, and evacuating citizens.\footnote{See Thompson, supra note 116, at 34.} Another reason was to record inactive hazardous waste sites.\footnote{Id. at 33.} Essentially, this means that the reporting requirement “also contains record keeping requirements that enable the government to track potential threats to the environment.”\footnote{Id.}

Under CERCLA and EPCRA, the one required to report the impermissible release of hazardous waste is the “person in charge” of the vessel or facility from which the waste was released.\footnote{Id.} In other words, the one responsible for reporting is the one entrusted with the care of the facility or vessel.\footnote{See Thompson, supra note 116, at 33.} The purpose of environmental reporting requirements supports the idea that the general public needs protection from dangerous events beyond their control.\footnote{See id. at 34.}
Just as reporting hazardous waste is necessary for the government to appropriately respond to the situation, airline members need to report the instances of in-flight sexual assault so that law enforcement may properly respond to the situation. If the commercial airline does not report the incident to law enforcement when they are notified, the perpetrator may get away. The fact that passengers come from around the world may further complicate this. If assailants are not stopped as soon as the plane lands, they may retreat to a location outside the reach of U.S. law enforcement or far enough away that law enforcement lacks the resources to pursue an effective investigation. Further, if airline crewmembers do not report the incident to law enforcement immediately, important details that were known at the time of the attack may be forgotten or witnesses to the incident may be unavailable. The assailant may even be allowed to fly on the same airline again.

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174 See id.
175 See supra Parts II, IV.
176 E.g., Complaint for Damages at 5, Dvaladze v. Delta Air Lines, Inc., No. 2:18-cv-00297-RSL (W.D. Wash. July 25, 2019); see also Stephen Stock, Mark Villarreal & Kevin Nious, Chaos on Commercial Flights: Unruly Airline Passengers Rarely Face Criminal Charges, NBC (Dec. 16, 2015, 2:04 PM), https://www.nbcbayarea.com/news/local/unruly-passengers-escape-prosecution/143956/ [https://perma.cc/RXA9-QMHS] (noting that, similar to the lack of reporting requirements for in-flight sexual assault, airlines are not required to report unruly passengers—even if they must be detained mid-flight—and these passengers are often allowed to go free without facing any repercussions).
179 See, e.g., McFarlane, supra note 164 (describing incident where passenger notified law enforcement of an in-flight assault after landing, but charges could not be brought because “other passengers and potential witnesses had already dispersed”).
suggests that the airline should be required to report as soon as practicably possible. Just as a hazardous waste facility failing to report an incident may subject others to harm such as pollution or sickness, an airline failing to report sexual assault could create future victims.\textsuperscript{181} While this sort of crime does not affect the general public in the same way hazardous waste might,\textsuperscript{182} the benefit of requiring reporting—potentially protecting others from being victimized—arguably outweighs the cost of intruding on airline company policy with mandating reporting requirements.

Further, while a commercial airline would not necessarily be responsible for the in-flight assault in the way the one in charge of the vessel or facility leaking hazardous waste might,\textsuperscript{183} they are still entrusted with the care of their passengers. Courts have demonstrated this by repeatedly stating that airlines can be held liable for passenger-on-passenger assault.\textsuperscript{184} Requiring airline crewmembers to report in-flight crime makes sense, as they have more control over the vessel than their passengers and a responsibility to care for those onboard.\textsuperscript{185} Lastly, as the FBI has stated, data on sexual assault aboard planes is likely incorrect.\textsuperscript{186} Just as the CERCLA reporting requirement also functions to aid the development of a central database containing violations,\textsuperscript{187} requiring airline crewmembers to report in-flight sexual assault could aid law enforcement agencies in collecting and maintaining more accurate data. In the age of technology, data is being used around the world to predict where crime is most likely to occur.

\begin{footnotesize}
\begin{enumerate}
\item See Thompson, \textit{supra} note 116, at 34.
\item See Thompson, \textit{supra} note 116, at 33 (discussing how those required to report hazardous waste releases are the ones responsible for it because they oversee the facility or vessel).
\item See DeMay et al., \textit{supra} note 31, at 6–20.
\item See Louis Cheslaw, \textit{What Happens When a Law is Broken on a Plane}, CONDÉ NAST TRAVELER (July 8, 2019), https://www.cntraveler.com/story/what-happens-when-a-law-is-broken-on-a-plane [https://perma.cc/W5QL-QXEH]. When situations occur within the cabin, the flight crew is the group that responds. \textit{Id.} Pilots, who respond to reports from other crewmembers onboard, “are also the ones in charge of reporting any incidents to air traffic control below”—it is this report that leads “to a police presence at the gate once the plane lands.” \textit{Id.}
\item See Sexual Assault Aboard Aircraft, \textit{supra} note 7 (mentioning how in-flight sexual assault is underreported).
\item Thompson, \textit{supra} note 116, at 33.
\end{enumerate}
\end{footnotesize}
occur. Law enforcement uses this information and deploys additional resources to deter crime where the patterns indicate it is likely to return. If accurate data were collected regarding in-flight sexual assault, police could potentially review this information and deduce which flights are most likely to have attacks, which airlines need to increase safety procedures, and if other circumstances increase risk for an airline or passenger.

Child abuse and environmental violations are very different types of crimes. Crimes on cruise ships can take a variety of forms. Child abuse generally affects one person and a broad range of individuals may be required to report it. Environmental violations may affect a larger portion of the public and require only a few specified individuals to report them. Crimes on cruise ships generally affect one individual at a time and restrict who is required to report. Yet, the purposes and policies behind all of these varied, large-scale reporting requirements extend to the mandated reporting of in-flight sexual assault. Congress should instill a reporting requirement to better protect and respond to victims, prevent future attacks, decrease incentives for airlines to cover up crimes, assist law enforcement, and collect accurate data. Still, the best solution is not to allow an airline to report however they choose. Instead, a uniform reporting requirement should be enacted, as it is the most beneficial for the victims, the judicial system, and the airlines.


191 See supra Section V.B.

192 See Thompson, supra note 116, at 33–34; see also supra Section V.C.

193 See supra Section V.A.
VI. THE BENEFITS OF A UNIFORM REPORTING REQUIREMENT

While the above Parts of this Comment have addressed some of the general benefits of a reporting requirement, the remainder of this Part will discuss the benefits of a uniform reporting requirement specifically. Unlike child abuse reporting requirements where each state has their own procedures and rules, the federal government could enact a reporting requirement for in-flight sexual assault that would extend to all domestic commercial airlines regardless of jurisdiction. As the federal government likely has the authority to enact such a requirement, it should do so, particularly in light of the benefits that come with a uniform reporting requirement.

Air carriers can be liable for sexual assaults that occur in-flight even if it is a passenger-on-passenger assault. As a common carrier’s liability often turns on whether the incident was foreseeable or whether the vessel had a heightened duty of care, airlines are likely to decrease their chances of liability by adhering to a uniform reporting requirement that has been put in place. For example, if a victim reports an in-flight assault, the crime is not reported, and the assailant escapes, the airline could be considered negligent in their treatment of the victim if the court finds they owe the victim a duty of care. This is a likely result under common carrier doctrine.

On the other hand, if the federal government enacts a uniform reporting requirement with specific measures to be taken and procedures to be followed, airlines will have clearer guidelines as to how they should respond. With clarity in guidance, airlines will better understand what they should do, which in turn helps them understand their risks for liability. This clarity would also increase judicial efficiency, as there would be less case-by-case analysis (at least insofar as whether the airline

194 See Brown & Gallagher, supra note 148, at 37–38.
195 See Federal Aviation Administration, supra note 59; Mission, supra note 63.
196 Supra Section III.B.
198 See DeMay et al., supra note 31, at 13 (discussing common carrier liability).
199 Cf. R.M. v. Am. Airlines, Inc., 338 F. Supp. 3d 1203, 1206–07 (D. Or. 2018) (finding airline not liable when (1) the defendant was not intoxicated; (2) the attack was noticed by a flight attendant; (3) the passengers were separated; (4) law enforcement was notified immediately; and (5) law enforcement met the assailant upon landing).
should have reported), and the court may instead look to see whether they adhered to the uniform requirement. Yet, as House Bill 5139 suggests, adherence or failure to abide by a reporting requirement should not be dispositive in a court proceeding; it should be looked at as a factor to determine the airline’s liability.\footnote{Stop Sexual Assault and Harassment in Transportation Act, H.R. 5139, 116th Cong. § 41727(d) (1st Sess. 2019).} The court should still account for possible extenuating circumstances.

Additionally, as it currently stands, reporting requirements are dictated by the airlines themselves. While some companies, such as Alaska Airlines, have been praised for their recently enacted policies,\footnote{Allison Dvaladze, 
\textit{Airline Industry Treats Sexual Assaults in the Skies Like an Inconvenience, Not a Crime}, USA TODAY (Apr. 1, 2019), https://usatoday.com/story/opinion/voices/2019/04/01/sexual-assault-airline-flight-elaine-chao-trump-boeing-column/3312204002/ [perma.cc/8F5F-Z26R] (applauding Alaska Airlines for their policies regarding in-flight assault).} others have yet to respond to the increase in mid-air assaults.\footnote{Kirk Johnson, 
\textit{2 Airline Sexual Assault Cases Draw Charges and a Call for Help}, N.Y. TIMES (Aug. 30, 2018), https://www.nytimes.com/2018/08/30/us/airplane-assault-seattle.html [perma.cc/9733-TRE7] ("[M]any other airlines have been silent.").} If a mandatory, uniform reporting requirement was enacted, the airlines who have yet to respond to the increasing issue of in-flight sexual assault would be pushed to action. This could help keep passengers safer, shield airlines from liability, and encourage the airlines to enact other policies relating to in-flight sexual assaults. These policies could include additional training for the flight crew, guidance on how to treat a victim of an alleged assault, and regulations concerning when a passenger should be removed or forbidden from future flights with the airline.\footnote{See \textit{Making Respect Real: Continued Work to Prevent and Address Sexual Misconduct}, supra note 111 (discussing Alaska Airlines’ new reporting and training policies).} By making the reporting requirement uniform, airlines will no longer dictate when to report. Uncertainty will be eliminated, and airlines do not have to hope their company reporting policies are sufficient to protect themselves from liability. It will also be more difficult for airlines to find loopholes in the hopes of shielding themselves from legal responsibility. Further, crewmembers will have to be trained on in-flight sexual assault—at least to the extent that they will have to be coached on when to report. A uniform reporting requirement ensures passengers can choose any airline and not have to worry
A uniform reporting requirement does take away some of the airlines’ autonomy and may require a price increase to instill the reporting procedures. For example, Alaska Airlines, currently at the forefront of airlines advocating for increased safety for passengers, has created a “24/7 hotline” and reporting tool. This tool, called Report It!, is a safety app “installed on every company-issued mobile device” which allows crewmembers “to instantly report any allegation of harassment or assault, and flag it for investigation.” Despite the likely cost associated with building a new application, Alaska Airlines found that it was a worthwhile price to pay to ensure passenger safety, assist in law enforcement investigations, and shield themselves from liability. Further, existing FAA regulations could be said to impede airline autonomy and cost airlines a substantial amount of money. As these regulations were passed, and many of them relate to passenger safety, it follows that airlines and Congress should be open to a mandated reporting requirement.

VII. CONCLUSION

“For the women, men and children sexually assaulted while flying who have demanded action, as well as those who suffer in silence, the DOT must do more. . . . Sexual assault can no longer be treated as an inconvenience, it is a crime and must be treated as such.” As in-flight sexual assault victim Allison Dvaladze stated, the aviation industry can and needs to do more. The current lack of a reporting requirement for in-flight sexual assault prevents effective investigations by law enforcement and

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204 Admittedly, this is something the normal passenger is unlikely to think about when choosing an airline; however, it could play a bigger role in the future as in-flight sexual assaults become more publicized. See supra Part II.

205 Making Respect Real: Continued Work to Prevent and Address Sexual Misconduct, supra note 111.

206 Id.

207 While specific numbers for the cost to Alaska Airlines are unavailable, the cost of developing applications, such as the one Alaska Airlines employs, can range from $40,000 (simple apps) to $100,000 (complex apps). Kim Smith, How Much Does It Cost to Create an App?, GoodFirms, https://www.goodfirms.co/resources/mobile-app-development-cost [https://perma.cc/T6C6-ZDVU].

208 See Making Respect Real: Continued Work to Prevent and Address Sexual Misconduct, supra note 111.


210 Dvaladze, supra note 201.
impedes justice for victims while allowing airlines to conceal crimes and escape liability.

The airline industry should follow the lead of the cruise ship industry and impose a uniform, mandatory reporting requirement such as the CVSSA.\textsuperscript{211} While the CVSSA is not perfect and a similar reporting requirement alone will not be a solution to the issue of in-flight assault, the first step in finding solutions is knowing there is a problem.\textsuperscript{212} A uniform, mandatory reporting law would inform the public and the airlines that Congress takes the safety of its traveling citizens seriously. It alerts airlines to the fact that they will be held accountable for the care of their passengers, promoting safety and better responses to sexual assault.

House Bill 5139 is a necessary first step to establishing mandatory reporting for airlines. House Bill 5139 should, and likely will, be passed into law,\textsuperscript{213} but its vague wording and the discretion it leaves to the airline industry poses a potential for airlines to continue to avoid responsibility.\textsuperscript{214} Congress should revise House Bill 5139 to make it specific and uniform. Further, Congress should continue to support the Task Force, so that the trend of recognizing and preventing sexual assault in all scenarios can be maintained.\textsuperscript{215}

\textsuperscript{211} See 46 U.S.C. § 3507.
\textsuperscript{212} For more information on the CVSSA and some of its initial shortcomings, see Peyroux, \textit{supra} note 121, at 105–17.
\textsuperscript{213} See Brown & Gallagher, \textit{supra} note 148, at 39–40 (noting how media attention was part of the basis for enacting CAPTA). If the trend of media attention on abuse continues, House Bill 5139 likely will be passed. See \textit{supra} Part II.
\textsuperscript{214} See Stop Sexual Assault and Harassment in Transportation Act, H.R. 5139, 116th Cong. § 41727(b)(3) (1st Sess. 2019); see also Peyroux, \textit{supra} note 121, at 117 (discussing vagueness as one shortcoming of the CVSSA).
\textsuperscript{215} DeMay et al., \textit{supra} note 31, at 3–5 (describing composition and purpose of the Task Force); see also Section III.C.1.
GROUNDING: HOW THE 737 MAX CRASHES HIGHLIGHT ISSUES WITH FAA DELEGATION AND A POTENTIAL REMEDY IN THE FEDERAL TORT CLAIMS ACT

Drew H. Nunn*

ABSTRACT

The over-delegation by the Federal Aviation Administration (FAA) of new aircraft design certification authority to the very companies seeking such certification has led to a stunning lack of oversight and bending to private economic interests. Congressional action must be taken to ensure that aircraft certification authority, if delegated to private entities, is not delegated to any entities with ties to the companies seeking certification, and FAA oversight must be tightened.

This Comment analyzes whether the Federal Tort Claims Act could provide a potential avenue for plaintiffs to challenge the FAA as it relates to its oversight and delegation to The Boeing Company (Boeing). In the face of inaction from the FAA, Boeing, and Congress, the judiciary provides the best hope for holding the FAA accountable when it delegates authority to private industry leaders like Boeing. It is likely well within the FAA’s discretion to determine that the engineers at Boeing to whom Boeing would assign to this task are qualified in their engineering capabilities. However, if the FAA knew that economic pressures and factors outside of plane safety were guiding Boeing executives’ directions to its inspecting engineers, it may have delegated its certification authority to unqualified individuals, which it cannot do.

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I. INTRODUCTION

THE U.S. GOVERNMENT’S over-delegation of new aircraft design certification authority to the very companies seeking such certification has led to a stunning lack of oversight and bending to private economic interests. Congressional action must be taken to ensure that aircraft certification authority, if delegated to private entities, is not delegated to any entities with ties to the companies seeking certification, and Federal Aviation Administration (FAA) oversight must be tightened.

This Comment begins by describing the background of the Boeing 737 (737) aircraft and the recent 737 MAX accidents. The serious consequences of those crashes are explored, and the scope of the problem is put into perspective. The Comment then explains the relevant historical background of the FAA and the designation program, establishes the framework within which recent issues faced by The Boeing Company (Boeing) reside, and discusses how the delegation program came to be and how the FAA designates private parties as Organization Designa-
tion Authority (ODA) holders (ODA Holders). Next, it analyzes the Federal Tort Claims Act (FTCA) and how the Supreme Court has interpreted the discretionary function exception to the FTCA.

This Comment then assesses whether the FTCA could provide a potential avenue for plaintiffs to challenge the FAA’s over-delegation of certification authority to Boeing. While this route was not historically open to plaintiffs, by delegating certain aspects of the safety inspection process to Boeing and failing to maintain oversight, the FAA’s actions have moved outside the protection of the discretionary function exception, allowing suits against the FAA by injured plaintiffs. This Comment concludes by discussing why litigation is the best way to spur meaningful reform.

II. HISTORICAL BACKGROUND

A. The 737 MAX and Competition with Airbus

The Boeing 737 is one of the most widely recognizable passenger aircraft in the world. Since its first flight in 1967, the 737 has undergone a series of enhancements, culminating most recently with the 737 Next Generation (737NG) and the 737 MAX. These upgrades were designed to provide more fuel-efficient engines, updated avionics and cabins, and lower operating costs, all while having enough in common with previous models that pilots could easily switch back and forth between them. In 2006, Boeing began discussions to significantly upgrade or replace the 737NG with a new, more fuel efficient model. By 2010, Boeing still had not made a decision when one of its chief rivals in the industry, Airbus SE (Airbus), announced the A320neo, “a re-engined, more efficient version of its A320, the main competitor to the 737.” These two industry titans have been in competition for almost half a century, and many have wondered whether the tradeoffs being made in the interest of

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2 Id.
3 Id.
4 Id. Neo stands for new engine option.
competition were dangerous. In 2011, Boeing’s then-CEO feared that American Airlines, one of Boeing’s exclusive customers, would switch to Airbus unless Boeing could convince them otherwise. Boeing decided to upgrade the engines on the 737 and build a new plane, launching Boeing’s effort to circumvent important regulatory hurdles. American Airlines wound up purchasing from Airbus, but also ordered 100 next generation 737s from Boeing, and “[j]ust one month later, Boeing announced the 737 MAX family,” the newest iteration of the 737. A key selling point of the 737 MAX was its purported similarity with older models, which would make it easier for pilots and staff to adjust to without much additional training. Significantly, and likely most important to Boeing executives, this provided a faster route to certification than what would be necessary for a brand new type of aircraft. One of the key differences in the new plane was that the engines were larger, further forward, and higher up than the previous version. This upgrade could cause the nose of the plane to pitch slightly upward in some situations, leading engineers to implement automated software called Maneuvering Control Augmentation System (MCAS), which would automatically push the nose down so that the plane stays level. Though theoretically the pilots could fly both the old and new planes, “Boeing did not include training on MCAS in the pilots’ manual, reasoning that the software would work in the background.” “MCAS was designed to take effect when a single sensor showed that the ‘angle-of-attack’ was high,” meaning the system would still respond if one of the two sensors broke. Issues surrounding this system would


6 Slotnick, supra note 1.


8 Slotnick, supra note 1.

9 Id.

10 Id.

11 Id.

12 Cohan, supra note 5; Slotnick, supra note 1.

13 Slotnick, supra note 1.

14 Id.
later prove catastrophic. In 2015, the first 737 MAX was released, with its first test flight in 2016. It gained certification from the FAA in 2017. “By May 2018 . . . more than 130 [737 MAX] planes were in service with 28 different airlines around the world.”

B. The Lion Air and Ethiopian Airlines Crashes

On October 29, 2018, Lion Air Flight 610 took off from Jakarta, Indonesia in the early hours of the morning. The plane had given incorrect speed and altitude readings during a previous flight but was kept in service. Immediately after takeoff, the pilots received stall warnings; their instruments were not giving readings on key data, and it seemed the plane was automatically being forced into a downward pitch. Twelve minutes later, the plane crashed into the sea, killing all 189 on board. Shortly after the investigation began, MCAS and the pilots’ response became a focus, and the FAA and Boeing said they planned to issue an Airworthiness Directive on issues related to the system.

Less than five months later, a disturbingly similar scene played out in Ethiopia, when an Ethiopian Airlines flight crashed, killing everyone on board. Once again, pilots of a 737 MAX were unable to control the pitch of the aircraft, and MCAS forced the nose down and crashed the plane. Shortly after the crash, although it was clear MCAS played a role, investigators were unsure how much fault lay with the pilots. However, a year later, investigators determined that MCAS was entirely at

15 See infra Section II.B.
16 Slotnick, supra note 1.
17 Id.
18 Id.
19 Id.
20 Id.
21 Id.
22 Id.
23 Id.
25 Id.
26 Id.
fault, shining an even more negative light on the aircraft itself and on Boeing.\textsuperscript{27}

Ethiopian Airlines grounded the rest of its 737 MAX fleet the day of the crash.\textsuperscript{28} The rest of the world followed suit, and soon the highly publicized global grounding of the plane was in full force.\textsuperscript{29} However, the FAA was the last to do so.\textsuperscript{30} Boeing initially thought it could get the software issue fixed and the planes back up and running by the end of March 2019.\textsuperscript{31} But due to delays with the software updates, the FAA only cleared the 737 MAX aircraft to fly again in late 2020.\textsuperscript{32}

C. Fallout

The fallout from the crashes continues to grow, touching all aspects of government (particularly the FAA), the airline industry, and Boeing. The FAA continued to scrutinize the plane following delays in a potential fix, which led to the entire certification process coming under scrutiny.\textsuperscript{33} Boeing has had to cut production of the 737 MAX, suffering significant losses.\textsuperscript{34} “[I]t is in talks with banks to secure a loan of $10 billion or more . . . as the company faces rising costs stemming from two fatal crashes of its 737 MAX planes.”\textsuperscript{35} Recently, Boeing announced that further delays are expected after the recent disclosure of a software issue.\textsuperscript{36} These delays will continue to drive up costs as customers seek compensation for undelivered planes.\textsuperscript{37} Airbus has now surpassed Boeing as the world’s largest aircraft manu-

\textsuperscript{28} Slotnick, supra note 1.
\textsuperscript{29} Id.
\textsuperscript{30} Id.
\textsuperscript{31} Id.
\textsuperscript{34} Slotnick, supra note 1.
\textsuperscript{35} Id.
\textsuperscript{36} Id.
\textsuperscript{37} Id.
facturer, and Boeing’s credit rating has been placed under review.\(^{38}\)

Congress has gotten involved and launched investigations into Boeing, the FAA, and the relationship between the two. Dennis Muilenburg, former Boeing CEO, testified before Congress in October 2019 and was subject to intense questioning.\(^{39}\) In December 2019, Boeing fired Muilenburg for his handling of the 737 MAX crises.\(^{40}\) During the congressional investigation, FAA administrator Steve Dickson gave a shocking piece of testimony: “After the first crash, an internal FAA analysis showed a high likelihood of future crashes, as many as 15 over the 30–40 year life of the jet. However, the FAA let the plane keep flying.”\(^ {41}\)

The FAA commissioned the Joint Authorities Technical Review (JATR), consisting of technical experts from the FAA, National Aeronautics & Space Administration, European Union Aviation Safety Agency, Australia, Brazil, Canada, China, Indonesia, Japan, Singapore, and the United Arab Emirates.\(^ {42}\) The review documented observations, findings, and a series of recommendations for actions that could be taken to help prevent similar tragedies from occurring.\(^ {43}\)

### III. CURRENT STATE OF THE LAW

#### A. Brief History of the FAA

In 1926, at the urging of aviation industry leaders, and in an effort to help air travel reach its full commercial potential, the Air Commerce Act was passed.\(^ {44}\) Under this initial version of what would later become the Federal Aviation Act, the Secretary of Commerce was charged with “fostering air commerce, issuing and enforcing air traffic rules, licensing pilots, certifying aircraft, establishing airways, and operating and maintaining aids

\(^{38}\) Id.

\(^{39}\) Slotnick, supra note 1.

\(^{40}\) Josephs, supra note 34.

\(^{41}\) Slotnick, supra note 1.


\(^ {43}\) Id.

One of the first tasks of the new Bureau of Air Commerce centered on air traffic control. But by the early 1930s, the Department of Commerce’s oversight responsibilities were already being called into question following crashes that killed a prominent football coach and a U.S. Senator. To ensure a focus on safety, President Franklin Roosevelt signed the Civil Aeronautics Act in 1938, establishing the Civil Aeronautics Authority (CAA) to conduct investigations into aviation accidents and provide recommendations to prevent future accidents. Just before the United States’ entry into World War II, the CAA took full control over air traffic control towers, making air traffic control a permanent federal responsibility. However, in 1956, a midair collision killed 128 people and highlighted the need for even greater oversight and safety control of national airspace.

In 1958, the Federal Aviation Act was passed, transferring the CAA function to the new independent Federal Aviation Agency. Feeling a need for a coordinated transportation system among all modes of transportation, Congress authorized the creation of the Department of Transportation in 1966 and 1967. The Federal Aviation Agency became known as the FAA, and oversight of the FAA soon transitioned to the Department of Transportation. However, the new agency was not just tasked with safety, but also with fostering air commerce. As one commenter has noted, “This additional imperative has had a profound impact on the development of the FAA and its administrative functions over the past four decades.” Thus, from the beginning, the FAA has had to balance airline safety against commercial success in the airline industry—two positions that will inevitably conflict from time to time.

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45 A Brief History of the FAA, supra note 44.
46 Id.
47 Id.
48 Id.; see also 49 U.S.C. § 1131.
49 A Brief History of the FAA, supra note 44.
50 Id.
52 A Brief History of the FAA, supra note 44.
53 Id.
54 Federal Aviation Act, pmbl.
56 Id.
“dual mandate” led to statutory amendments removing the “pro-
moting” language and focusing more on safety. Nonetheless,
“[o]ne salient apparent consequence of the FAA’s dual mandate
has been its extensive reliance on the private entities it
regulates.”

B. THE ORGANIZATION DESIGNATION AUTHORITY: DELEGATION
OF CERTIFICATION AUTHORITY TO PRIVATE ENTITIES

Part of the legislation directing the Secretary of Transpor-
tation to promote safety in the airline industry granted the Secre-
tary the discretion to “prescribe reasonable rules and
regulations” governing aircraft inspection, including how the in-
spections would be accomplished. Congress, however, empha-
sized that air carriers themselves “retained certain
responsibilities to promote the public interest in air safety.”
Congress established a certification process to monitor and con-
trol how the airline industry complied with the regulations.
At each step in this process, FAA employees inspect materials sub-
mitted by aircraft manufacturers for compliance, then issue the
appropriate certificate to allow the manufacturers to produce
and market their products.

Step one in this process is known as type certification. This
involves obtaining FAA approval of the plane’s basic design.
“By regulation, the FAA has made the applicant itself responsi-
ble for conducting all inspections and tests necessary to deter-
mine that the aircraft comports with FAA airworthiness
requirements.” During this process, a prototype of the new

57 Id. at 408.
58 Id. at 413.
59 United States v. S.A. Empresa de Viacao Aerea Rio Grandense (Varig Air-
60 Id.
61 Id.
62 Id. at 805.
64 Varig Airlines, 467 U.S. at 805.

Each applicant must make all inspections and tests necessary to
determine
(1) Compliance with the applicable airworthiness, aircraft noise,
    fuel venting, and exhaust emission requirements;
(2) That materials and products conform to the specifications in
    the type design;
(3) That parts of the products conform to the drawings in the
type design; and
plane is developed, and ground and flight tests are conducted.\textsuperscript{66} The FAA then reviews all the submitted data and, if it finds the proposed design meets the minimum safety standards, it approves the design and issues a type certificate.\textsuperscript{67} However, production still cannot begin.\textsuperscript{68} Before production, a company must obtain a production certificate allowing it to produce copies of the prototype for commercial use.\textsuperscript{69} “To obtain a production certificate, the manufacturer must prove to the FAA that it has established and can maintain a quality control system to assure that each aircraft will meet the design provision of the type certificate.”\textsuperscript{70} While this certificate allows the manufacturer to mass produce the new aircraft, it still cannot be put into service.\textsuperscript{71} First, the FAA must grant an airworthiness certificate, essentially assuring the particular plane is safe for flying.\textsuperscript{72}

When an aircraft manufacturer like Boeing wants to upgrade its planes and introduce a major change in its design, yet another certificate is required: a supplemental type certificate.\textsuperscript{73}

If a person holds the [type certificate] for a product and alters that product by introducing a major change in type design that does not require an application for a new [type certificate] under § 21.19, that person must apply to the FAA either for an STC, or to amend the original type certificate under subpart D of this part.\textsuperscript{74} To obtain this supplemental type certificate, the altered aircraft must meet its airworthiness requirements.\textsuperscript{75} Similar to the prior steps, the applicant must conduct the required inspections and tests to ensure its product complies with regulations.\textsuperscript{76} However, this is no small task. The FAA has a limited number of engineers

\footnotesize{(4) That the manufacturing processes, construction and assembly conform to those specified in the type design.}

14 C.F.R. § 21.33(b).

\textsuperscript{66} Varig Airlines, 467 U.S. at 805–06.

\textsuperscript{67} Id. at 806.

\textsuperscript{68} Id.

\textsuperscript{69} Id.; 14 C.F.R. §§ 21.131–150.

\textsuperscript{70} Varig Airlines, 467 U.S. at 806.

\textsuperscript{71} Id.

\textsuperscript{72} Id.; 14 C.F.R. § 21.183.

\textsuperscript{73} Varig Airlines, 467 U.S. at 806 (citing 14 C.F.R. § 21.113).

\textsuperscript{74} Id. (citing 14 C.F.R. § 21.113).

\textsuperscript{75} Id. (citing 14 C.F.R. § 21.115(a)).

\textsuperscript{76} Id.
and employees. Roughly 700 individuals are responsible for ALL design approvals, production & continued airworthiness of everything that flies and of that, maybe 400 are engineers. In contrast, private companies like Boeing employ thousands of employees. “According to the Boeing website, it has over 45,000 engineers spread throughout the entire company. [With such a deep roster of talent,] Boeing has incredibly deep and specific expertise for new designs and to manage the safety and airworthiness of the nearly 14,000 Boeing airplanes flying today.”

In response to the FAA’s limited resources, Congress has authorized the FAA to delegate some of its testing authority. The FAA “may delegate to a qualified private person, or to an employee under the supervision of that person, a matter related to (A) the examination, testing, and inspection necessary to issue a certificate under this chapter; and (B) issuing the certificate.” Based on this provision, the FAA created the ODA program to delegate to private organizations its authority to inspect aircraft designs and issue certificates. “An FAA Designation ‘allows an organization to perform specified functions on behalf of the Administrator related to engineering, manufacturing, operations, airworthiness, or maintenance.’” This ODA system is designed to be a system of direct oversight.

Generally, to be considered as an ODA, an applicant must:

1. Have sufficient facilities, resources, and personnel, to perform the functions for which authorization is requested;
2. Have sufficient experience with FAA requirements, processes, and procedures to perform the functions for which authorization is requested; and
3. Have sufficient, relevant experience to perform the functions for which authorization is requested.

According to federal regulations:

The ODA Holder must—

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78 Id.
79 Id.
80 Id.
82 Riggs v. Airbus Helicopters, Inc., 939 F.3d 981, 984 (9th Cir. 2019).
83 Id. (citing 14 C.F.R. § 183.41(a) (2020)).
84 14 C.F.R. § 183.47.
(a) Comply with the procedures contained in its approved procedures manual;
(b) Give ODA Unit members sufficient authority to perform the authorized functions;
(c) Ensure that no conflicting non-ODA Unit duties or other interreference affects the performance of authorized functions by ODA Unit members;
(d) Cooperate with the [FAA] Administrator in his performance of oversight of the ODA Holder and the ODA Unit;
(e) Notify the [FAA] Administrator of any change that could affect the ODA Holder’s ability to continue to meet the requirements of this part within 48 hours of the change occurring.\textsuperscript{85}

Though its origins date back to the 1950s, the ODA program itself began in 2005 and was not fully implemented until 2009.\textsuperscript{86} This system relies heavily on the integrity and transparency of the ODA holder and strict, careful oversight by the FAA.

C. \textsc{The FTCA and the FAA}

In 1946, Congress enacted the Federal Tort Claims Act (FTCA) as part of the Legislative Reorganization Act.\textsuperscript{87} The FTCA authorizes suits against the United States for damages:

\begin{quote}
[F]or injury or loss of property, or personal injury or death caused by the negligent or wrongful act or omission of any employee of the Government while acting within the scope of his office or employment, under circumstances where the United States, if a private person, would be liable to the claimant in accordance with the law of the place where the act or omission occurred.\textsuperscript{88}
\end{quote}

However, there are exceptions; the FTCA does not waive federal sovereign immunity in all respects.\textsuperscript{89} In particular, under the discretionary function exemption,\textsuperscript{90} the FTCA does not apply to

\begin{quote}
[a]ny claim based upon an act or omission of an employee of the Government, exercising due care, in the execution of a statute or regulation, whether or not such state or regulation be valid, or
\end{quote}

\begin{itemize}
\item \textsuperscript{85} Id. § 183.57.
\item \textsuperscript{86} Roncevert Ganan Almond, \textit{After the Max: Rebuilding U.S. Aviation Leadership}, 60 VA. J. INT’L L. ONLINE 1, 14 (2019).
\item \textsuperscript{87} David S. Fishback & Gail Killefer, \textit{The Discretionary Function Exception to the Federal Tort Claims Act: Dalehite to Varig to Berkowitz}, 25 IDAHO L. REV. 291, 293 (1989).
\item \textsuperscript{88} 28 U.S.C. § 1346(b).
\item \textsuperscript{89} Fishback & Killefer, \textit{supra} note 87, at 293.
\item \textsuperscript{90} Id. at 294.
\end{itemize}
based upon the exercise or performance or the failure to exer-
cise or perform a discretionary function or duty on the part of a
federal agency or an employee of the Government, whether or
not the discretion involved be abused.91

The scope of the discretionary function exemption has been an
area of dispute since the passage of the FTCA.92 “On the one
hand, some saw the exception as standing for the simple pro-
position that the FTCA could not be used to review high-level
policy decisions. On the other hand, some saw the exception as
severely limiting what otherwise would have been a very broad
waiver of sovereign immunity.”93

The seminal case regarding interpretation of the exception
and the scope of the waiver is Dalehite v. United States.94 In that
negligence case, explosions destroyed much of Texas City,
Texas and killed hundreds of people.95 The cause of the explo-
sions was fertilizer the government made and shipped to Europe
as post-war aid.96 The easily-ignitable fertilizer was packaged in
flammable paper containers with no hazard warning, leading to
large explosions during loading onto ships.97 The plaintiffs al-
leged negligence by the large body of officials and employees
involved in the program.98 Though the Supreme Court did not
determine where the line for discretion ends, it held that the
actions of the federal government—the decision to start the pro-
gram and the actions taken in aid of the program—were not
actionable as they involved some measure of discretion.99 The
Court noted that “[w]here there is room for policy judgment
and decision there is discretion. It necessarily follows that acts of
subordinates in carrying out the operations of government in
accordance with official directions cannot be actionable.”100
Critics of the decision noted its language was incredibly broad
and could potentially encompass almost everything “except the
most routine postal truck injury-type cases.”101

91 Id. (citing 28 U.S.C. § 2680(a)).
92 Id.
93 Id.
94 Id. (citing Dalehite v. United States, 346 U.S. 15 (1953)).
95 Id.
96 Id.
97 Id. at 294–95.
98 Id. at 295.
99 Id.
100 Id. (citing Dalehite v. United States, 346 U.S. 15, 35–36 (1953)).
101 Id. at 296.
In *United States v. S.A. Empresa De Viacao Aerea Rio Grandense (Varig Airlines)*, a 1984 case addressing FAA delegation, the Supreme Court attempted to clarify its position and understanding of the discretionary function exemption.\(^{102}\) The *Varig* Court held that the discretionary function exemption barred the plaintiff’s FTCA suit challenging the FAA’s decision to delegate responsibility for compliance with FAA safety regulations to the aircraft manufacturer and its means of monitoring compliance.\(^{103}\) The *Varig* Court explained that Congress included the discretionary function exception ‘to prevent judicial second-guessing of legislative and administrative decisions grounded in social, economic, and political policy through the medium of a tort suit.’\(^{104}\) The Court stressed that the exception not only protects discretionary acts of the government in its conduct regulating role but also protects its policy judgments.\(^{105}\) Later Supreme Court decisions defined the outer limits of the discretionary function exemption,\(^{106}\) stating that the exemption effectively does not apply when a statute, regulation, or policy specifically prescribes a course of action for a government employee to follow.\(^{107}\) It is within this legal framework that this Comment considers the FTCA as a potential remedy for plaintiffs wronged by negligent government acts related to the Boeing 737 MAX crashes.

### IV. ANALYSIS

The legal issues facing Boeing and the FAA are extensive and are not fully explored in this Comment.\(^{108}\) These include lawsuits against Boeing by the families of the victims, claims for compensation from airlines that have unfulfilled orders for the 737 MAX, and lawsuits by Boeing shareholders alleging fiduciary breaches.\(^{109}\) While these suits address ancillary problems,

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\(^{102}\) *Id.* (citing United States v. S.A. Empresa de Viacao Aerea Rio Grandense (*Varig Airlines*), 467 U.S. 797 (1984)).

\(^{103}\) *Id.* at 298.

\(^{104}\) *Id.* (quoting *Varig Airlines*, 467 U.S. at 813–14).

\(^{105}\) *Id.*

\(^{106}\) *Id.* at 301.

\(^{107}\) *Id.* at 302 (citing Berkowitz v. United States, 486 U.S. 531, 536 (1988)).


they do not get to the heart of the issue—there are serious flaws in the aircraft certification process that allowed the 737 MAX to fly. These structural failures fall into a few specific categories, each of which can be addressed through legislation or through FTCA claims against the FAA. The JATR report took issue with the FAA’s failures to: (1) designate flight-path-altering changes as “significant” changes, which would have subjected the certification to stricter standards;\(^{110}\) (2) conduct whole aircraft inspection, determining how MCAS would interplay with other systems;\(^{111}\) (3) delegate inspection duty to individuals or entities with MCAS expertise;\(^ {112}\) (4) immediately ground the 737 MAX;\(^ {113}\) and (5) take steps to ensure the impartiality of delegated safety inspectors with compromising ties to Boeing.\(^ {114}\) Two primary issues include: (1) the meaning of “qualified private” individuals under the statute authorizing the FAA to delegate its safety inspection authority; and (2) whether the director of the FAA has full discretion to determine who constitutes a qualified private individual.

A. THE FTCA AS AN AVENUE TO FAA ACCOUNTABILITY

Federal agencies such as the FAA are largely shielded from lawsuits for negligence and other claims under the discretionary function exemption of the FTCA.\(^ {115}\) Under the exemption, claims cannot be brought against government employees who, while executing a duty prescribed by statute or regulation, perform a “discretionary function or duty on the part of a federal agency or any employee of the government, whether or not the discretion involved be abused.”\(^ {116}\) Since Congress did not define a “discretionary function,” the scope of this exemption has

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\(^{111}\) Id. at 6.

\(^{112}\) Id. at 26.

\(^{113}\) Id. at 49.

\(^{114}\) Id. at 30.

\(^{115}\) 28 U.S.C. § 2680(a).

\(^{116}\) Id.
largely been borne out by judicial decisions. Courts use a generalized two-part test to determine if the exemption applies. First, the Court determines whether the action is discretionary, involving “an element of judgment or choice” in the absence of a law or policy that prescribes a course of action. Second, if the conduct is discretionary, the judgment must be “the kind that the discretionary function exception was designed to shield”—those actions based on policy analysis.

In the case of the 737 MAX certification process, there are three areas where fault may be found and where the discretionary function exemption may apply: (1) the FAA’s delegation of portions of the certification process to Boeing via the FAA’s ODA program; (2) FAA oversight of the process by the FAA’s Boeing Aviation Safety Oversight Office (BASOO); and (3) the issuance of the amended type certificate for the 737 MAX with MCAS installed.

1. Delegation of the Certification Process to Boeing

While it is undisputed that the FAA is allowed to delegate certification authority to private parties and that the ODA program as a whole is a discretionary function, it is worth questioning whether delegating the MCAS certification process falls under the FTCA exemption. In 1984, the Supreme Court faced a similar situation in the Varig Airlines case. Following an accident that killed 124 people involving a Boeing 707 aircraft, plaintiffs tried to file suit against the FAA alleging negligence in “failing to inspect certain elements of aircraft design” before issuing certification. Plaintiffs took specific issue with the “spot-check” FAA review method and the application of that method to the aircraft involved in the case.

The Supreme Court held the discretionary function exemption shielded the FAA because its decisions about how to conduct its compliance review are discretionary actions “of the most

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118 Id.
119 Id.
121 Id.
122 Id. at 9.
124 Id. at 819.
basic kind."\textsuperscript{125} The FAA was within its statutory rights to consider the resources it has available, decide how to delegate its certification authority, and determine how it would oversee the designee’s inspection process.\textsuperscript{126} The statute authorizes the FAA to delegate to a qualified private person a matter related to issuing certificates or examination and testing necessary to issue a certificate.\textsuperscript{127} Because the statute does not describe a specific course of action to be taken by the FAA or designee in the certification process, the Court ruled that such a decision was within the discretion of the FAA and the designee.\textsuperscript{128} While the Court was correct that the statute’s language is broad and general, Congress set forth a qualification which constrains the delegation: the designee must be a qualified private individual.\textsuperscript{129} It is not within the discretion of the FAA to designate an unqualified individual to conduct inspections or certify the aircraft. Here, there are serious concerns about the qualifications of those persons inspecting and certifying MCAS.\textsuperscript{130}

Among other concerns, FAA engineers and Boeing employees raised red flags about the lack of qualified engineers available to review changes to the aircraft, including MCAS.\textsuperscript{131} In 2005, Congress (in response to industry lobbying efforts) allowed Boeing to choose the engineers who would assist with the FAA’s review and certification process.\textsuperscript{132} Some FAA engineers have commented that, over time, this change has led to an inability to monitor what was happening at Boeing.\textsuperscript{133} During the 737 MAX’s development, two of the BASOO’s most prominent and experienced engineers—who were responsible for flight control systems including MCAS—resigned and were replaced by an engineer with “little experience in flight controls” and a new hire fresh out of school.\textsuperscript{134} “People who worked with the two [new] engineers said they seemed ill-equipped to identify any

\textsuperscript{125} Id. at 819–20.
\textsuperscript{126} Id.; see also 49 U.S.C. § 44702(d).
\textsuperscript{127} Varig Airlines, 467 U.S. at 807; 49 U.S.C. § 44702(d).
\textsuperscript{128} Varig Airlines, 467 U.S. at 805.
\textsuperscript{129} See supra Section III.B.
\textsuperscript{131} Id.
\textsuperscript{132} Id.
\textsuperscript{133} Id.
\textsuperscript{134} Id.
problems in a complex system like MCAS.\textsuperscript{135} Furthermore, while the FAA originally retained certification authority over MCAS’s addition, it later delegated that authority to Boeing.\textsuperscript{136}

With so much authority being delegated to Boeing, it is important to determine whether those involved in the Boeing ODA are qualified private people within the meaning of the statute. Federal regulations outlining the qualifications and duties of ODAs are a good starting point to examine who counts as a qualified private individual.\textsuperscript{137} To qualify, an applicant must generally have sufficient facilities, resources, and experience to conduct the duties that have been delegated to them—in this case, certifying the changes made to the aircraft, including MCAS.\textsuperscript{138} It is likely well within the FAA’s discretion to determine if the engineers that Boeing would assign to this task are qualified in their engineering capabilities. However, it is the responsibility of the ODA Holder (Boeing) to “[e]nsure that no conflicting non-ODA duties or other interference affects the performance of authorized functions by ODA Unit members.”\textsuperscript{139} Accordingly, Boeing has a duty to ensure no undue pressure or influence, such as a race to produce a plane before a competitor, affects the diligence of engineers tasked with certifying the safety of the new systems. It stands to reason that Boeing’s inability to ensure it meets this responsibility could render it unqualified to hold an ODA designation. Therefore, if the FAA knew economic pressures and factors other than plane safety guided Boeing’s directions to its inspecting engineers, then the FAA delegated its certification authority to an unqualified individual, which it cannot do.\textsuperscript{140}

There is evidence that, throughout the 737 MAX certification process, Boeing placed profit-motivated pressures on its employees and the FAA. According to the JATR’s findings, “signs were reported of undue pressures on Boeing ODA engineering unit members . . . performing certification activities on the B737 MAX program, which further erodes the level of assurance in this system of delegation.”\textsuperscript{141} According to a former Boeing engineer, the company “puts its 737 MAX engineers under immense

\textsuperscript{135} Id.
\textsuperscript{137} See 14 C.F.R. §§ 183.47, 183.57 (2020).
\textsuperscript{138} Id. § 183.47(a).
\textsuperscript{139} Id. § 183.57(c).
\textsuperscript{140} See 49 U.S.C. § 44702(d).
\textsuperscript{141} Joint Auths. Tech. Rev., supra note 110, at VII.
pressure to lower production costs and to downplay new features to avoid scrutiny” by the FAA. The engineer said he saw “a lack of sufficient resources to do the job in its entirety.” Given how intertwined Boeing’s officials are with the FAA, it is possible that the FAA was at least aware of the possibility of undue pressure or influence being asserted on the engineers responsible for the certification. Given the evidence of undue pressure and influence, the perceived inability of the Boeing engineers’ ability to complete their safety certification directives, and the qualification requirements of ODA Holders, there is a colorable argument that the FAA’s designation to Boeing of certification authority over MCAS was to an unqualified private individual, which is forbidden by the statute. This could potentially bar the application of the discretionary function exemption and allow families of those killed in the crashes to bring FTCA suits against the FAA.

If the first prong of the Berkovitz test is not met because authority was delegated to private individuals who were not qualified, there is no need to move on to the second prong—the discretionary function exemption does not apply. However, even if the second prong does not need to be satisfied, analysis can still demonstrate the principle that courts strive not to second guess agency policy decisions. A growing body of evidence suggests the delegation in this case was not made on policy grounds, but was instead intended to tilt the scales in Boeing’s race against Airbus. Permitted policy considerations arguably do not include the economic interests of a single airplane manufacturer.


143 Id.

144 See Kitroeff et al., supra note 130.

145 See supra Section III.B.

146 Fishback & Killefer, supra note 87, at 302 (internal citations and quotations omitted).

2. Improper FAA Oversight and Issuing the Certificate—A Dead End

The most glaring and well-publicized criticism of the 737 MAX crisis is that there is a significant lack of meaningful FAA oversight over the Boeing ODA program and the 737 MAX certification process. Throughout the 737 MAX certification process, the FAA continually delegated more of its oversight responsibility to Boeing. Members of the BASOO program in charge of oversight complained they were underqualified and unable to understand the significance of MCAS. “For example, during an initial project review, an FAA engineer failed to detect that a manufacturer’s certification plan did not demonstrate compliance with specific aviation regulations governing design and construction of aircraft flight controls.” However, the FAA’s ODA oversight duties are even more generalized and vague, requiring little more than merely overseeing the ODA in unspecified terms. The FAA engineers had no explicit duty to review MCAS themselves. It is likely within the discretionary function exemption for the FAA to determine what oversight is appropriate and who to place on any oversight committee regarding a specific certification, as the Varig Airlines case states.

Beyond the Varig decision, other circuit courts have reinforced the point that oversight-based allegations of negligence on the part of the FAA are barred by the discretionary function exemption. In Alinsky v. United States, victims of an aircraft collision tried to sue the FAA under the FTCA, alleging, among other things, that the agency was negligent in contracting out and overseeing the training and appointing of aircraft controllers. Explaining that the discretionary function exemption shielded the FAA, the Seventh Circuit stated:

Here, Congress authorized the FAA to enter into contracts, as necessary, to carry out the functions of the FAA, and thus the

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148 See, e.g., Almond, supra note 86, at 15.
149 Id.
150 Id. at 16.
151 Id. at 15.
153 Id.
155 Alinsky v. United States, 415 F.3d 639, 648 (7th Cir. 2005); Riggs v. Airbus Helicopters, Inc., 939 F.3d 981, 992 n.2 (9th Cir. 2019).
156 Alinsky, 415 F.3d at 647.
government did not violate a specific mandatory statute, regulation or policy in hiring Midwest to provide training and oversight at Meigs. The plaintiffs also fail to identify any mandatory statute or regulation dictating how the FAA must oversee private contractors or assure the contractor complies with federal regulations and the contract provisions. Where the plaintiffs' claim is premised on negligent oversight, such a showing is imperative.\textsuperscript{157}

Since the FAA made the discretionary decision to contract out the selection, training, and oversight of air traffic controllers in the case, the FAA was not open to attack for oversight failures.\textsuperscript{158}

The \textit{Alinksy} decision is distinguishable from the case of the 737 MAX and may provide a means of attacking the FAA for its failed oversight. \textit{Alinksy} focused on the FAA's decision to delegate to a third party authority to select and train air traffic controllers.\textsuperscript{159} But here, the FAA retained certain oversight authority, which it vested in the BASOO.\textsuperscript{160}

According to the JATR report, “[t]he BASOO is required to perform a certification function, including making findings of compliance of retained (non-delegated) requirements, while also performing the oversight function of the Boeing ODA. The BASOO must have the resources to carry out these two primary functions without compromise.”\textsuperscript{161} Therefore, the FAA may not have provided enough adequate, qualified individuals to administer its retained oversight over the 737 MAX certification. Some of the engineers involved in the small oversight team were recent graduates and people unfamiliar with MCAS.\textsuperscript{162}

The JATR report found that there were twenty-four engineers on the BASOO team, and that the allocated staffing levels may not have been sufficient to “carry out the work associated with retained items and with the conduct of oversight duties.”\textsuperscript{163} This critical understaffing could have played a part in some key oversights, including the failure to list the appropriate MCAS correction. Initially, Boeing determined and submitted to the FAA that MCAS limited automated corrections in the airplane’s flight up to 0.6 degrees.\textsuperscript{164} However, the final system design was submit-
Boeing decided such a change was insignificant, and so it was never reviewed by FAA oversight engineers, who were unaware of the change until after the crashes. Among other factors, this was one of the key causes of the system failure.

Even if Boeing had disclosed this change to the FAA, it is unlikely the change would have been noticed or further examined due to inadequate staffing at the FAA. Moreover, while the FAA has discretion to decide how to conduct oversight over its retained functions, that discretion is still bound by statutory limits. Thus, if the FAA had a legal duty to provide adequate and qualified supervision of certain aspects of the certification, and the team dedicated to doing so did not have the staff to accomplish it, it could be argued the FAA acted outside of its discretion in allocating its employees. At the same time, however, the FAA’s decisions of how to allocate limited resources are exactly the sort of circumstance that typically invites judicial deference.

Other circuit court decisions relating to the policy prong of the FTCA’s discretionary function exemption indicate that, absent clear, specific statutory mandates, the FAA is likely within its rights to consider a wide variety of policy decisions. For example, the Second Circuit has held that the government’s use of a chemical agent was discretionary, as were its contracting decisions in performing field tests with that agent. Similarly, the First and Ninth Circuits have held that, once a private contractor is delegated authority to perform some function, the government is not liable for the contractor’s failure to protect its employees from dangers typically within the government’s purview. But that discretion is not without limits. A footnote in the Berkovitz decision suggests a limitation to the exemption’s


165 Id.
166 Id.
167 Id.
168 See Alinsky v. United States, 415 F.3d 639, 645 (7th Cir. 2005).
170 Fishback & Killefer, supra note 87, at 298.
171 Id. at 308 (citing In re Agent Orange Product Liability Litigation, 818 F.2d 210, 215 (2d Cir. 1987)).
172 Id.
The Court noted that: “While the initial decision to undertake and maintain lighthouse service was a discretionary judgment . . . failure to maintain the lighthouse in good condition subjected the Government to suit under the FTCA [because] the latter course of conduct did not involve any permissible exercise of policy judgment.”

Here, it was within the FAA’s discretion to delegate some certification responsibility to Boeing and to retain some for itself. But once it has decided to retain certain oversight duties, it can only exercise policy judgments that are permissible. Economic considerations, FAA resources, and public safety are all valid, permissible policy considerations that should not be subject to judicial scrutiny. However, it is questionable whether the FAA’s consideration of Boeing’s desire to meet deadlines and compete with Airbus is a permissible consideration, and there is evidence that those interests were considered when the FAA was deciding who would conduct the oversight. “A former FAA safety engineer who was directly involved in certifying the MAX [8] said that halfway through the certification process, ‘we were asked by management to re-evaluate what would be delegated. Management thought we had retained too much at the FAA.’” In a troubling episode, a senior Boeing engineer, whose job was to act on behalf of the FAA in issuing certifications, pushed back against Boeing management’s demands for less stringent testing of a feature by the new engineers. After initially rejecting the engineer’s call for stricter safety testing so that he could comply with FAA regulations, Boeing management eventually caved to his requests. But “[l]ess than a month after his peers had backed him, Boeing abruptly removed him from the program even before conducting the testing he’d advocated.” This incident highlights a consistent...
problem with the Boeing ODA program: “Many engineers, employed by Boeing while officially designated to be the FAA’s eyes and ears, faced heavy pressure from Boeing managers to limit safety analysis and testing so the company could meet its schedule and keep down costs.” 183 Boeing’s costs and schedules are not likely the type of policy considerations envisioned by the Berkovitz Court. 184 However, in the absence of strict, expressly delineated statutory processes that the FAA is bound to follow in designating oversight authority, this mode of attack is probably weaker than one based on the qualified private person grounds. 185

3. Is the Federal Tort Claims Act the Right Tool?

Even if it is possible to sue the FAA under the FTCA, a question remains regarding the likelihood that private FTCA suits against the FAA would be effective in ensuring the FAA is not beholden to private companies, like Boeing, and that the FAA performs its duty of ensuring the safety of aircraft without undue private influence. 186 It has been noted that the FTCA makes it hard to sue the FAA for negligence and that it would be more prudent to sue Boeing directly. 187 As one aviation lawyer remarked, “At the start, middle and end, regardless of the role the FAA played, Boeing, Boeing, and Boeing is responsible for the safety of the airplane.” 188 Some feel that the role of investigating the nature of the relationship between the FAA and Boeing is a task better left to the legislature. 189 After all, victims who want to be made whole can always sue Boeing, which has agreed to settlements of over $1 million for some crash victims. 190 However, if the FAA is susceptible to “capture,” or is already captured, lawsuits against one of the biggest companies in the industry may help, but would not address the root of the problem. Thus, two

183 Id.
185 See id. at 547.
188 Id.
189 Id.
190 See Boeing Settles First Lawsuit With 737 Max Crash Families, supra note 109.
questions must be addressed; is the FAA “captured”, and if it is, could lawsuits pursuant to the FTCA help?

B. AGENCY CAPTURE AND THE FAA

Regulatory agencies, such as the FAA, face the Herculean task of overseeing a technological domain that seems to constantly increase in complexity. With limited resources and personnel, agency cooperation with industry leaders, who often have vastly superior resources and technical expertise, is an inescapable reality. But occasionally, the interests of the private parties subject to regulation become so intertwined with the agency that they lead to undue control and domination of the agency’s regulatory authority. This phenomenon is referred to as agency “capture” and has “been all but universally seen as a negative consequence.” Agency capture occurs when a private company, through lobbying or otherwise, usurps the agency’s public policy considerations in favor of the private company’s own selfish interests. “It has become widely accepted, not only by public interest lawyers, but by academic critics, legislators, judges, and even by some agency members, that the cooperative over-representation of regulated or client interests in the process of agency decision results in a persistent policy bias in favor if these interests.”

The FAA is an agency that is widely considered “captured” by the airline industry. This conclusion is supported by findings of various investigations into the 737 MAX certification program. A New York Times report found that many top agency officials “shuffle[] between the government and the industry.” Boeing was treated more as a client than as a private party regulated by the FAA. Managers within the FAA’s oversight program over the Boeing ODA were reportedly pressured to make sure Boeing met deadlines to deliver the 737 MAX to its customers. Problems encountered by Boeing engineers tasked with

191 See Niles, supra note 55, at 393.
192 Id. at 390.
193 Id.
194 Id.
195 See id. at 405.
196 Kitroeff et al., supra note 130.
197 Id.
198 Id.
certification were not reported to disinterested FAA officials, but to Boeing executives.199

Concerns about the impartiality of the FAA and fears of its capture by the industry are not new or unique to the aviation industry. The rise of the administrative state has naturally led to an increased number of agencies, and thus increased concern over agency capture.200 For the FAA in particular, a primary source of concern stems from what has been referred to as the FAA’s dual mandate—beyond just regulating airline safety, the FAA is also tasked with fostering air commerce.201 “[T]hus f]rom its inception, the FAA was given the difficult task of balancing two interests which might be frequently, if not inherently, in conflict: the protection of airline safety on one hand, and the ‘fostering’ of successful air commerce, and consequently, the promotion of airline profitability, on the other.”202

While that language was removed in subsequent amendments to the statute, the influence of the dual mandate remains.203 While other industries do rely on “audited self-regulation” by private companies, the FAA is particularly susceptible to “hyper-influence” by regulated parties since it “relies almost exclusively on self-regulation.”204 Given that concerns about the influence of the aviation industry on the FAA stretch back over forty years and that the prevalence of companies like Boeing in the FAA certification process has only increased in that time,205 it seems that the legislature and the agency itself may not be capable of crafting solutions to the problem. A critical examination of some of the proposed changes and findings by the JATR reveals why FTCA suits are a necessary aspect of FAA reform.

In its report on the FAA’s delegation of certification authority to Boeing, the JATR panel concluded that “in the [737] MAX program, the FAA had inadequate awareness of MCAS function which, coupled with limited involvement, resulted in the inability of the FAA to provide an independent assessment of the adequacy of the Boeing proposed certification activities associated with MCAS.”206 This statement alone is rather shocking. The fact

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200 Niles, supra note 55, at 386–88.
201 Id. at 407.
202 Id.
203 Id. at 408.
204 Id. at 413.
205 Id. at 409.
206 Joint Auths. Tech. Rev., supra note 110, at VII.
that the FAA was willing to certify the 737 MAX even though it
could not determine the adequacy of Boeing’s certification ac-
tivites indicates a disturbing level of incompetence or industry
influence—or both—within the FAA. To remedy this, the panel
issued Recommendation R5, “that the FAA conduct a workforce
review of the BASOO engineer staffing level to ensure there is a
sufficient number of experienced specialists to adequately per-
form certification and oversight duties, commensurate with the
extent of work being performed by Boeing.”

However, given
the Court’s broad understanding of the discretionary function
exemption, the FAA could likely meet this duty by simply stating
that current staffing levels are adequate—it would be acting
within its discretion in making that determination. Even if the
statute were amended to require “adequate” staffing, it would
still be up to the FAA (and by extension, Boeing) to determine
what that means.

The JATR also recommended that “[t]he FAA should review
the Boeing ODA work environment and ODA manual to ensure
the Boeing ODA engineering unit members are working with-
out any undue pressure when they are making decisions on be-
half of the FAA.” This would amount to having FAA officials
connected with Boeing determine whether Boeing is exerting
undue pressure on the engineers, and given the broad scope of
the discretionary function exemption, Boeing officials delegated
authority would have the discretion to conclude the engineers
operate free of undue pressure. Other JATR recommendations
involve requiring “holistic, integrated aircraft-level ap-
proach[es]” to certification—that ODA engineers consider
how adding critical technological systems like MCAS might ef-
effect other processes of the aircraft. These recommendations
seem so obvious that it is hard to believe they have not been
considered by the FAA, fortifying contentions that the agency is
subject to industry control, which will only be loosened by bring-
ing FTCA claims against it.

For a captured agency like the FAA, there is very little stand-
ing in the way of allowing the industry to apply undue pressure
absent judicial intervention. The lobbying groups behind the
airline industry are considered some of the most powerful and

\[207\] *Id.* at VIII.
\[208\] *Id.*
\[209\] *Id.*
\[210\] *Id.* at VIII–IX.
effective in the United States. The FAA is largely run by people with significant connections to the major airlines, and who seem to side increasingly with the industry on issues.\(^{211}\) Unfortunately, the only catalyst for any semblance of change in the FAA tends to be the public outcry following devastating accidents that cost hundreds of lives.\(^{212}\) But these incidents are few and far between and changes are typically not implemented once the outrage subsides. For example, in response to a catastrophic crash of an airplane off the coast of Long Island in the late 1990s, the “FAA implemented several heightened safety measures and organized a White House Commission on Aviation Safety and Security.”\(^{213}\) This commission, among other things, proposed thirty-one recommendations for tightening airport security, especially in the face of terrorism.\(^{214}\) But those procedures were not seriously implemented by the FAA until after the September 11, 2001 terrorist attack.\(^{215}\) Most observers agreed that “had those recommendations been implemented within the spirit and intent of the commission, the plans to attack on September 11 might have been detected well before they occurred.”\(^{216}\) Allowing FTCA suits to proceed against the FAA for acts outside the scope of the discretionary function exemption would place the FAA on notice that it should conduct its duties in accordance with one of its primary purposes—to promote safety.

V. CONCLUSION

In the absence of congressional action amending legislation to implement oversight requirements and limits on delegation, the FAA might not curb its own excesses. A slew of small, but specific amendments could go some way to creating meaningful change.

First, the statute should require that an impartial FAA engineer have a non-delegable duty to conduct a cursory examination of a proposed change and make the initial determination of whether it is considered significant or minor. In the case of the 737 MAX, the JATR concluded that it was Boeing engineers, likely under pressure from Boeing management, who made the determination that a change in MCAS that increased the ability

\(^{211}\) Niles, supra note 55, at 415.
\(^{212}\) Id. at 409.
\(^{213}\) Id.
\(^{214}\) Id. at 410.
\(^{215}\) Id. at 410–11.
\(^{216}\) Id.
of the system to change the pitch of the aircraft was not significant and did not need further FAA review.\textsuperscript{217} Had the FAA oversight engineers seen the change, they could have caught the mistakes that caused the accidents.\textsuperscript{218}

Along those lines, the statute should mandate that any automated system that can alter the flight path of an aircraft without input from the pilot is, by definition, a significant change that needs to be reviewed independently by FAA engineers. Given the stakes involved, it makes no sense that a change which can alter the flight of the aircraft without input could be seen as anything other than significant. Finally, amending the statute to require the FAA to retain authority to appoint specific Boeing engineers who will participate in the ODA program, rather than delegating that duty to Boeing, is another solution to part of the problem.

But in the face of Congress’ inaction, the judicial system provides hope of holding the FAA accountable when delegating authority to private industry leaders like Boeing.

\textsuperscript{218} Id. at 14.
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